

Summary of Financial Assistance Policy

UW Health's Financial Assistance Program?

UW Health's financial assistance program helps people who are unable to pay for their medical care. You may be able to get financial assistance (help) if you have a tough time paying for care at UW Health, regardless of having insurance or not.

Who qualifies for financial assistance?

Financial assistance is based on a slide scale and looks at total household (family) income compared to the Federal Poverty Guidelines (FPG). Please read the full policy for more details.

- If you and/or your family's combined income is at or below 300% of the FPG, you may not have to pay for the care you receive at UW Health.
- If you fall between 300% and 600%, you may get a discount for your care. No one who qualifies for financial assistance will be charged more for emergency or other needed care than those with insurance.

Family Size	300% FPG	400% FPG	600% FPG
1	38,640	51,520	77,280
2	52,260	69,680	104,520
3	65,880	87,840	131,760
4	79,500	106,000	159,000
5	93,120	124,160	186,240
6	106,740	142,320	213,480
7	120,360	160,480	240,720
8	133,980	178,640	267,960

What services are covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the policy. Elective services are excluded.

How do I apply?

To apply for financial assistance, you need to complete a UW Health Financial Statement and provide supporting documentation as described in the Financial Assistance Policy and the Financial Statement. A single application applies to care at UW Health Wisconsin & Illinois facilities.

How will I know if I qualify?

When your completed UW Health Financial Statement has been reviewed, you will receive a letter notifying you if you qualify for the program and if your balance has been reduced. Each visit may be reviewed separately. If you do not qualify for financial assistance, you may qualify for other assistance.

How do I get help completing a financial statement?

To receive help completing a financial statement, contact a Financial Counselor at (877) 278-6437 to schedule an appointment, or visit:

University Hospital
600 Highland Ave.
Madison, WI 53792

UW Health at The American Center
4602 Eastpark Blvd.
Madison, WI 53718

Contact information

Phone: (877) 278-6437 (UW Health Madison)
(779) 696-7150 (UW Health Northern Illinois)

Email: financialassistance@uwhealth.org

Website: uwhealth.org/financialassistance

Mail: UW Health – financial assistance
Administrative Office Building
7974 UW Health Court Middleton, WI 53562

Language assistance

Translations of the Financial Assistance Policy, the Financial Statement and this plain language summary are available in Spanish upon request. Language assistance services are also available free of charge by calling (608) 262-9000. UW Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Atención: Si usted habla Español, tenemos disponible para usted servicios de asistencia de idioma gratuitos. Llame al (608) 262-9000. UW Health cumple con todas las leyes federales de derechos civiles aplicables y no discrimina en base a raza, color, nacionalidad u origen, edad, discapacidad o género.

CEEb TOOM: Yog hais tias koj hais lus Hmoob, kev pab cuam hom lus, dawb, muaj pab rau koj. Hu (608) 262-9000. UW Health muaj feem xyuam txog ntawm pej xeem txoj cai tsoom fvw teb chaws thiab tsis cais ib haiv neeg twg, xim, keeb kwm teb chaws, hnuv nyoog, mob xiam oob qhab los yog poj niam lossis yog txiv neej.

UWHealth