

PRIMARY CARE TEAM

You are the center of your health care team.

As your partner, we will provide support to help you focus on your health care needs and goals. This briefly explains the role each care team member plays in your care.

With our team approach to care, you may see or hear from one or more members of your health care team. Your care team is here for you!

RECEPTIONIST/SCHEDULER

- Welcomes you to the clinic
- Supports you in getting timely responses and visits
- Helps schedule your care after and between clinic visits

PRIMARY CARE PHYSICIAN (PCP)

- Directs and coordinates your care as your care team leader
- Makes complex decisions in diagnosing and treating your health issues

ADVANCED PRACTITIONER - NURSE PRACTITIONER (NP) OR PHYSICIAN ASSISTANT (PA)

- May be your Primary Care Provider
- Partners with your PCP to provide you with preventive, chronic and acute care
- You may alternate your visits between your PCP and NP/PA
- Can order your lab tests and x-rays and can prescribe your medicine

YOU

(and your family and caregivers)

LICENSED PRACTICAL NURSE (LPN) OR MEDICAL ASSISTANT (MA)

- Helps ensure you receive needed prevention and screening tests
- Coaches you on ways to achieve health and prevent disease
- Helps you on the day of your clinic visit
- Contacts you between visits

REGISTERED NURSE (RN)

- Coaches you on ways to achieve health and prevent disease
- Helps you manage your health at and between visits
- Partners with you to manage your chronic conditions

RESIDENT OR MEDICAL STUDENT

- Resident – A doctor in training who works with your PCP
- Medical Student – A future doctor who is learning how to care for patients by working with the PCP