

## **Organizational Scope of Service**

University of Wisconsin Hospitals and Clinics Authority

### **Primary Location**

Clinical Science Center (“CSC”)  
600 Highland Avenue  
Madison, WI 53792

**UW Health Mission Vision and Values** – Encompasses all three UW Health partners - UW Hospital and Clinics, UW Medical Foundation and UW School of Medicine and Public Health.

### **Mission**

- **Service** - providing the best possible patient care experience and outcomes for all those who need our services and providing programs that support the health and wellness of individuals and populations
- **Scholarship** - delivering contemporary education for current and future generations of health professionals
- **Science** - conducting a broad range of research to discover the most promising ways to promote health and to prevent, detect and treat illness in people and communities
- **Social Responsibility** - doing what is best for the communities we serve through policy advocacy, health care delivery and public health

### **Vision**

Working together, UW Health will be a national leader in health care, advancing the well-being of the people of Wisconsin and beyond.

### **Values**

- Excellence
- Innovation
- Compassion
- Integrity
- Respect
- Accountability

### **Major Clinical Treatment Programs**

- **UW Carbone Cancer Center** As the only comprehensive cancer center, designated by the National Cancer Institute, in Wisconsin, UWCCC is recognized throughout the Midwest and nation as one of the leading innovations in cancer research, quality care, and active community involvement.
- **American Family Children’s Hospital** A comprehensive pediatric medical and surgical hospital within UW Hospital and Clinics, nationally known for treatment of children’s lung diseases, childhood cancer and other pediatric specialties.

- Critical Care Wisconsin's only Level One trauma center for both pediatric and adult trauma centers and burn unit; including a pediatric intensive care unit; cardiac and medical intensive care units, on-site facilities include fully equipped emergency department; Med Flight critical care air transport service and the Children's Hospital Emergency Transport Ambulance (CHETA)
- Organ Transplant By volume, UW Health is the third-largest transplant program in the country providing care in kidney (both deceased and living donor), pancreas, simultaneous pancreas-kidney ("SPK"), liver (both deceased and living donor), pediatric, heart, lung, combined heart-lung, intestinal, multi-organ and islet cell transplantation. UWHC also operates one of the nation's highly recognized organ procurement programs.
- Heart, Vascular and Thoracic Care Comprehensive program of prevention, expert diagnosis and treatment of full spectrum of heart and vascular diseases.
- Neurology and Neurosurgery. Provides comprehensive consultation, evaluation and treatment of neurological disorders and provides comprehensive neurosurgical consult and surgical services. Designated certified as a Primary Stroke Center by The Joint Commission and offers one of the most comprehensive sets of stroke studies in the nation, including testing of multiple surgical interventions, advanced diagnostic imaging and medications and therapeutic interventions for acute stroke and its after-effects.
- Orthopedics and Rehabilitation Provides a broad spectrum of state-of-the-art, of adult and childhood musculoskeletal disorders. Programs include joint replacement, spinal fusion, sports and rehabilitative medicine
- Home Health Agency Medicare certified agency provides skilled nursing, PT, OT, speech, and home health aide visits to homebound patients in Dane County (located at 2030 Pinehurst Drive, Middleton, WI).
- Outpatient Clinics UWHC has outpatient clinics providing a wide variety of clinical care services, including, but not limited to: internal medicine, OB/GYN, oncology, urology, allergy, dermatology, surgery, transplant, orthopedics, adolescent alcohol and drug abuse assessment, infectious disease, infertility, etc.

## **UWHC Departments**

- Academy
- Access Services
- Admissions
- American Family Children's Hospital
- Benefits
- Budget
- CareWear
- Center for Clinical Knowledge Management
- Central Services
- Chartwell Midwest Wisconsin
- Child Life
- Clinical Operations (Ambulatory)
- Clinical Laboratories
- Clinical Nutrition Services
- Compensation
- Compliance
- Coordinated Care and Case Management
- Decision Support.
- E-Care of Wisconsin
- Education and Development for Nursing and Patient Care Services
- E-Health Innovation Office
- ECMO
- Emergency Department Registration
- Emergency Education Center
- Employee & Labor Relations
- Employee Wellness
- Employee Health
- Enterprise Imaging
- Environmental Services
- Facilities and Construction
- Facilities Planning
- Family Resource Center
- Fiscal
- Food Services
- Gift Shop / Flower Mart
- Graduate Medical Education
- Government and Reimbursement
- Guest Services
- Health Information Management
- Heart & Vascular Care (HVC)
- Home Care Services
- Human Resources
- Infection Control
- Information Technology Services
- Interpreter Services
- Learning Center
- Legal Services
- Marketing / Public Affairs
- Medical Staff
- Management and Education Services for Healthcare (MESH)
- Neurology and Neurosurgery
- Nursing
- Nursing Practice Innovation
- Orthopedics & Rehabilitation
- Outpatient Registration
- Patient Business Services
- Patient Relations
- Payroll
- Pharmacy
- Plant Engineering
- Pulmonary Diagnostic Lab
- Purchasing
- Quality Resources
- Radiology
- Recruitment
- Regional Development
- Respiratory Care
- Risk Management
- Safety / Emergency Management
- Security
- Senior Leadership
- Social Work
- Spiritual Care Services
- Surgical Services
- System Security Access Team
- Telecommunications
- Trauma and Life Support Center
- Trauma Center
- University Health Care Inc.
- UW Carbone Cancer Center
- Vendor Liaison Office
- Volunteer Services
- Worker's Compensation

## **Clinical Units and Services at the Clinical Sciences Center**

- Cardiac Catheterization Laboratory and ECG F6/3\*\*
- EEG (Electroencephalography Evoked Potentials) B2/2
- EMG (Electromyography) H5/6
- Hemodialysis (inpatient adult, inpatient/outpatient peds) C5/3
- Infusion Center – C5/3
- Nursing Units \*\*
  - American Family Children’s Hospital
    - P4
    - P5
    - Pediatric Intensive Care Unity (PICU)
  - B4/3—Burn
  - B4/4—Rehabilitation
  - B4/5—Cardiothoracic Surgery & Transplant, including ICU
  - B4/6—Kidney, Liver, Pancreas Transplant
  - B6/3—Trauma Life Center (TLC)
  - B6/4—Orthopedics
  - B6/5—Psychiatry
  - B6/6—Oncology (Hematology, Bone Marrow Transplant, and Palliative Care)
  - D4/4– General Medicine
  - D4/5—Heart and Vascular Progressive Care
  - D4/6—Family Practice /Forensics
  - D6/4—Neuroscience Services (Neurology, Neurosurgery, Ophthalmology)
  - D6/6—CTRRC Clinical and Translational Research Core
  - D6/5—Pulmonary, Renal Intermediate Care
  - E5/7—Critical Care Transport (Med Flight)
  - E1/2—Emergency Department
  - E3/3—Radiology Patient Hold & Prep Area
  - F6/4 – Care Initiation Unit
  - F8/4—Neuroscience ICU
  - F4/5—Cardiology Intermediate Care
  - F4M5—Cardiac Medical Intensive Care
  - F4/6—General Surgery/Trauma
  - F6/5—General Medicine/Geriatrics
  - F6/6—Gynecology, Urology, Plastic Surgery, ENT Surgical Services
  - Central Float, Per Diem & Agency, & SOS
- Radiology/Imaging
  - Angio/Neuro/Interventional D4/3\*\*
  - Carotid Doppler F2/3
  - CT E3/3\*\*
  - Bone Mineral Density D4/3
  - GI/GU G3/3\*\*
  - IVU G3/3\*\*
  - Inpatient Mammography D4/3

\*\* Sedation Sites

- Mammography, Breast US G3/1
- MRI E1/3, F2/3 \*\*
- Musculoskeletal J5/2
- Myleogram G3/3 \*\*
- Nuclear Medicine E1/3 \*\*
- PET/CT K4/1B \*\*
- General Imaging D4/3
- Ultrasound F2/3 \*\*
  
- Surgical Services D6/3
  - Inpatient Operating Rooms & PACU D6/3 \*\*
  - Outpatient Surgery Center F6/2, D6/2 \*\*
  - First Day Surgery Unit E5/3
  - Outpatient Surgery Center – Ambulatory Care Unit / PACU F6/2
  - American Family Children’s Hospital Surgical Services 3<sup>rd</sup> Floor \*\*
  
- Ambulatory Procedure Center C5/2
  - (GI procedures, urology procedures, and Lithotripsy ) \*\*
  
- CSC Ambulatory Clinics:
  - American Family Children’s Hospital
    - Diagnostic and Therapy Center \*\*
    - Pediatric Specialties Clinics – Multi-specialty clinics
  - Breast Center G3/1
  - Cancer Clinics J3/2
    - (Oncology, Hematology, Bone Marrow Transplant, Chemotherapy)\*\*
  - GYN Oncology. F4/4
  - Endocrine & Gynecology A6/2
  - Heart and Vascular G3/4
  - Infectious Disease & Immunology/HIV B6/2
  - Invasive Cardiology H6/3
  - Neurology – H4/4
    - (General Neurology, Stroke , Epilepsy, Neuromuscular, Multiple Sclerosis, Movement Disorder)
  - Orthopedics and Cast Room H4/2
  - Otolaryngology G3/2
  - Pulmonary & Allergy, Adult & Peds B6/2
  - Radiotherapy & Paratherapy K4/B \*\*
  - Rehab OT Hand Clinic & Ortho PT E3/2
  - Surgery clinics F4/2
    - (Bleeding Disorders, General, Dental, Burn, Neurosurgery, Thoracic, Plastic, and Pre-operative Work Up Program)
  - Transplant & Podiatry G7/1\*\*
  - Urology D6/2

- CSC Retail Pharmacies:
  - UW Health Outpatient Pharmacy E5/230
  - UW Health Oncology Pharmacy K4/213
  - UW Health Children's Pharmacy Room 1338

**Ambulatory Services Off CSC Main Site:**

1. Adolescent Alcohol/Drug Abuse and Intervention Program  
122 Olin Ave. Suite 200  
Madison, WI 53713  
Hours of Service: 8:30 a.m. – 4:30 p.m. plus 24 hour on call coverage to the Emergency Department  
Services Provided—assessment and referral for alcohol and drug addiction problems in the adolescent population.
  
2. East Clinic  
5249 East Terrace  
Madison, WI 53704  
Hours of Service: Clinic hours are 7:30 a.m. – 5:00 p.m.; pharmacy 8:30 a.m. – 6:00 p.m. on Mondays – Friday.  
Services Provided: primary and specialty care clinics (bariatrics, internal medicine, geriatrics, obstetrics and gynecology, midwifery, pediatric ophthalmology, cardiology, pain and rehabilitation medicine, allergy, diabetes/endocrine, pediatric diabetes/endocrine, rheumatology, dermatology, Mohs surgery, pediatrics, podiatry, plastic surgery, general surgery, urology, urogynecology, gastroenterology, mental health) and radiotherapy, pharmacy, laboratory, radiology (mammography, general radiology, CT, and US), nutrition, learning center services, and retail pharmacy.
  
3. Kidney Clinic  
3034 Fish Hatchery Road  
Madison, WI 53713  
Hours of Service: 8:00 a.m. – 5:00 p.m. Monday - Friday  
Services Provided: Specialty care medicine service for pre-end stage kidney disease.
  
4. Oakwood Village Geriatric Clinic  
6201 Mineral Point Road  
Madison, WI 53705  
Hours of Service: Hours vary per week, generally three half days  
Services Provided: Geriatric primary care.
  
5. Orthotics Clinic  
6220 University Ave.  
Middleton, WI 53560  
Hours of Service: 8:00 a.m. – 5:00 p.m.  
Services Provided— Orthotics clinic

6. Princeton Club Physical Therapy East  
1726 Eagan Road  
Madison, WI 53714  
Hours of Service: 7:00 a.m. – 5:00 p.m. Monday - Friday  
Services Provided: Physical therapy and Occupational Therapy.
  
7. Princeton Club Physical Therapy West  
8042 Watts Road  
Madison, WI 53719  
Hours of Service: 7:00 a.m. – 4:30 p.m. (Fall 2005 – 6:00 p.m.), Monday - Thursday; 7:00 a.m. – 2:30 p.m. Friday  
Services Provided: Physical therapy and athletic training.
  
8. Rehabilitation Clinics  
6630 University Ave.  
Middleton, WI 53705  
Hours of Service: 7:00 a.m. – 5:00 p.m.  
Services Provided—Rehabilitation medicine physician clinics: physical, occupational, and speech therapy services; and orthotics laboratory.
  
9. Research Park Clinics  
621 Science Drive  
Madison, WI 53711  
Hours of Service: Clinics and other clinical services 5:45 a.m. – 10:00 p.m., MRI—7:00 a.m. – 9:15 p.m.  
Services Provided— Specialty care clinics in Integrative Medicine, Pediatric Fitness, Spine, and Sports Medicine; Exercise Science Laboratory; Fitness Center; Health Psychology; Integrative Medicine Services (i.e. acupuncture, massage, etc.); Nutrition; Orthotics; Preventive Cardiology; Spine Physical Therapy, Sports Rehabilitation (physical therapy and athletic training) and Radiology services (CT, MRI, X-Ray, and Ultrasound).
  
10. Special Dermatology Lab  
Medical Science Center  
1300 University Avenue, Lab #457  
Madison, WI 53706  
Hours of Service: May vary; 8:00 am – 5:00 pm  
Services Provided: Molecular Laboratory
  
11. University Station Clinic  
2880 University Ave.  
Madison, WI 53705  
Hours of Service: 8:00 a.m. – 5:00 p.m., Eye clinics open until 7:30 p.m. on Thursday, Pediatric clinics open 8:00 a.m. – 4:30 p.m. (urgent care clinic 5:45 a.m. – 8:30 p.m.) Monday – Friday and 8:45 a.m. – 2:30 p.m. Saturday and Sunday

Services Provided: Primary (internal medicine, pediatrics, and geriatrics) and specialty clinics (pediatric and adult ophthalmology), laboratory, radiology services, pharmacy, nutrition, and retail pharmacy.

12. UW Health Home Care Services

2030 Pinehurst Drive  
Middleton, WI 53562

Hours of Service (office): 8:00 – 4:30 Monday - Friday

Services Provided: Skilled nursing, physical therapy, occupational therapy, speech therapy, home health aids, home medical equipment and supplies, and respiratory support.

13. UW Health Pharmacy Services Hilldale

702 N. Midvale Blvd.  
Madison, WI 53792

Hours of Service: 9:30 a.m. – 6:30 p.m. Monday – Friday; 10:00 a.m. – 6:00 p.m. Saturday, 11:00 a.m. – 4:00 p.m. Sunday.

Services Provided: Prescription and DME services. Point of care laboratory glucose testing.

14. Waisman Center

1500 Highland Ave.  
Madison, WI 53705

Hours of Service: 8:00 a.m. – 4:30 p.m.

Services Provided: Specialty pediatric services including child development, cerebral palsy, genetics, spasticity, and biochemical genetics.

15. West Clinic

451 Junction Road  
Madison, WI 53717

Hours of Service: 7:00 a.m. – 5:00 p.m. Monday – Friday; pharmacy 8:00 a.m. – 6:00 p.m. Monday – Friday.

Services Provided—primary and specialty care clinics (internal medicine, Women’s health, osteoporosis, optometry, diabetes/endocrine, rheumatology and arthritis, dermatology, Mohs surgery, urology, OB/GYN, midwifery, cardiovascular medicine, nutrition, GI/Liver disease, pediatric and adolescent medicine, pediatric diabetes), bone density testing, ECHO and ECG, laboratory, pharmacy, and radiology services (Mammography, X-ray, and BMD), learning center, and retail pharmacy.