

UNIVERSITY OF WISCONSIN HOSPITALS AND CLINICS AUTHORITY
Minutes of Board of Directors Meeting
November 3, 2010

PRESENT: David Walsh (Chair), Michael Weiden (Vice Chair), Roger Axtell, Tom Basting, Judith Crain, Dean Robert Golden, Dean Katharyn May, Dian Palmer, Pablo Sanchez, Dr. Humberto Vidaillet (on telephone), and Dr. George Wilding

EXCUSED: Carol Booth, Richard Choudoir, Sen. Jon Erpenbach, Chancellor Carolyn Martin, Rep. Cory Mason, Dan Schooff, and Michael Spector

LIAISONS: Donna Katen-Bahensky and Dr. Christopher Green

STAFF: Kristi Amelong, Jan Bultema, Mike Buhl, Jim Dechene, Jill Ellefson, Tim Gaillard, Dr. Carl Getto, Ron Gilmore, Mark Hamilton, Scott Houtakker, Lisa Maroney, Robert Miller, Sarah O'Loughlin, Jeff Poltawsky, Sue Sanford-Ring, Mike Sauk, Kari Schrage, Pat Toner, Linda Walton, Dan Weissburg, Terry Wilkerson, Kelly Wilson, Dustin Wright, and Beth Zaher

1. Call to Order

Mr. Walsh, Chair, opened the meeting of the Board of Directors of the University of Wisconsin Hospitals and Clinics Authority at 1:30 p.m. A quorum was present.

2. Approval of Minutes of September 1, 2010, Authority Board Meeting

Mr. Axtell moved approval of the minutes of the September 1, 2010, meeting. Mr. Weiden seconded the motion and it passed unanimously.

3. Review and Approval of Medical Staff Membership and Clinical Privileges

Dr. Chris Green, President of the Medical Staff, presented the Medical Board recommendations concerning medical staff memberships and clinical privileges. Dean May moved that the recommendations be approved. Dean Golden seconded the motion and it passed unanimously.

4. CFO Report

Mike Buhl, Senior Vice President and Chief Financial Officer reported financial results for September 2010 and fiscal year to date. In September, pediatric admissions and adult clinic activity were below plan with adult inpatient and pediatric clinical activity was favorable to plan. Length of stay was 5.1 days for adult and 5.2 days for pediatric inpatients. Surgical procedures were just below plan while emergency room visits and cardiac procedures were above plan. For the first three months of the fiscal year, surgical procedures remained 3 percent above plan and transplants were just slightly above plan and emergency room visits were 8 percent above plan.

Net gain from operations for year to date was \$23.6 million. Net income, including non-operating income, was \$31.7 million.

5. Action: Approval of ViewRay Project

Ron Sliwinski, Senior Vice President and Chief Operating Office, presented the recommendation from Finance Committee that the Board approve the proposed ViewRay project which combines radiation therapy and image guidance technologies. Mr. Basting moved approval of the ViewRay project resolution [Exhibit 1]. Dr. Wilding seconded the motion and it passed unanimously.

6. Board Committee Reports

Dean May stated that the report of the Performance Improvement, Risk Management and Safety Committee (PIRMS) would be in closed session.

Mr. Buhl reported on the meeting of the Finance Committee and Audit Committee. The Audit Committee approved the final audit for FY2009 from Deloitte and Touche. In addition, they received an outline of the annual audit plan as submitted by Scott Houtakker, Director of Internal Audit, and an update on Compliance activities from Daniel Weissburg, Director of Compliance.

The Finance Committee reviewed the proposal for the ViewRay Project, recommendations for investment refinancing opportunities and the financial results for the first quarter.

7. Recess for Meeting of the Governing Body of UWHC Board

The Board recessed to conduct a meeting of the Governing Body of University of Wisconsin Hospitals and Clinics Board. At the conclusion of that meeting, the Board of Directors reconvened.

8. Action: Approval of Wisconsin Science Professionals (WSP) contract

Jan Bultema, Senior Vice President/ Human Resources, reviewed the proposed contract with WSP. Mrs. Crain moved approval of the contract [Exhibit 2]. Dean Golden seconded the motion and it passed unanimously.

9. Annual Update from the Organ Procurement Organization

Jill Ellefson, Director of the UWHC Organ Procurement Organization (OPO), delivered the annual OPO report to the Board first highlighting the roles of an OPO which include; coordinating the organ donation process for their service areas; generating referrals from donor hospitals within the OPO Service Area; providing public education on organ donation awareness; reporting data; and maintaining regulatory compliance. The UWHC OPO service area includes 104 hospitals in 70 counties and includes 3.2 million people.

Key accomplishments in the past year include:

- Participating in launch of Donor Registry in Wisconsin

- Successful Centers for Medicare/Medicaid Services (CMS) survey
- Successful United Network for Organ Sharing (UNOS) survey
- Hosted National Kidney Foundation U.S. Transplant Games

The UWHC OPO continues to meet the CMS OPO Conditions of Participation and exceeds averages for OPOs for donation and conversion rates. In addition, the UWHC OPO will again be honored with 2010 U.S. Dept. of Health & Human Services (HHS) Gold Medal of Honor for achieving excellence in all three national OPO performance metrics.

10. Action: Approval of Organization Scope of Service

Mr. Sliwinski reviewed the update of the Organizational Scope of Service statement [Exhibit 3] that the Joint Commission requires to be periodically approved by the governing body. Dean May moved approval of the Statement. Mr. Weiden seconded the motion and it passed unanimously.

11. CEO Report

Search for Chief Nursing Officer. Donna M. Katen-Bahensky, President and CEO, provided an update on the search for a new Chief Nursing Officer, Senior Vice President of Patient Care Services Search. The search committee is co-chaired by Jan Bultema and Michael Bentz, MD, Professor, Department of Surgery, Chairman, Division of Plastic and Reconstructive Surgery. It also includes representation from faculty, administration and UW School of Nursing.

Palm Scanning. UW Health is implementing a Palm Scanning biometric identification system. Palm scanning is more accurate than either fingerprints or a personal-identification number. It helps ensure patient safety by identifying each patient quickly and accurately and matching that patient to his or her electronic health record.

Regional Relationships. The Freeport Health Network in Illinois has contracted with UHC's e-Care subsidiary for its electronic ICU service. Through this service, UW Health intensive care physicians and nurses operate from our command center here in Madison, monitoring patient vital signs using cameras and microphones as an added level of service in addition to the bed care providers at the actual facility. In addition, UW Medical Foundation and the Department of Family Medicine have broken ground on three new clinics in the communities of Belleville, DeForest/Windsor and in Monona.

Madison's Favorite Nurses. Madison Magazine and Channel 3000's first ever Madison's Favorite Nurses contest identified Alyce Columbia, UWHC Nurse Care Team Leader, Cardiac and Thoracic Surgery, Heart and Lung Transplant and Zach Southard, UWHC Nurse Clinician, Cardiac and Thoracic Surgery, Heart and Lung Transplant as finalists.

Art Zoobilee. The Art Zoobilee auction was held on October 22, where more than 300 guests had the opportunity to bid on animals created by local artists. The proceeds, estimated at near \$100,000, will benefit American Family Children's Hospital and the Henry Vilas Zoo.

Heart Walk. Team UW Health was again a sea of red at the annual American Heart Association Heart Walk. Donations from staff members have already reached the \$34,000 marking making Team UW Health the largest contributor and the largest team to participate in this annual event.

12. Meriter Agreement.

The Chair announced that this matter would be taken off the open agenda.

13. Closed Session

There being no other matters for the open session, Mr. Walsh proposed to take the meeting into closed session as previously announced. Mr. Walsh announced that the purpose for the closed session was for the discussion of financial and other matters, including budgetary matters which for competitive reasons require a closed session, as provided in section 19.85(1)(e), Wis. Stat.; and to consider employment and performance evaluation data of public employees, as provided in section 19.85(1)(c), Wis. Stat.; and for review of the services of health care providers, pursuant to section 146.38, Wis. Stat.

Mr. Axtell moved that the Board enter closed session. Mr. Weiden seconded the motion. The motion passed with a unanimous roll call vote. The following members voted for the motion: David Walsh (Chair), Michael Weiden (Vice Chair), Roger Axtell, Tom Basting, Judith Crain, Dean Robert Golden, Dean Katharyn May, Dian Palmer, Pablo Sanchez, Dr. Humberto Vidaillet (on telephone), and Dr. George Wilding

Mr. Sanchez voted approval of a resolution regarding the proposed Meriter Agreement. Dean May seconded the motion and it passed unanimously.

No other action was taken in the closed session.

The meeting adjourned.

Respectfully Submitted,

James C. Dechene, Secretary

**RESOLUTION OF THE BOARD OF DIRECTORS OF
THE UNIVERSITY OF WISCONSIN HOSPITALS AND CLINICS AUTHORITY**

Approved November 3, 2010

VIEWRAY RENAISSANCE EQUIPMENT

Upon recommendation of the UWHC Finance Committee, the Board of Directors of the University of Wisconsin Hospitals and Clinics Authority (UWHC) approves proceeding with the purchase and installation of the ViewRay Renaissance Equipment, including a commitment by UWHC of \$2,800,000 for equipment and approximately \$845,000 for vault construction for a total cost of \$3,645,000.

**RESOLUTION OF THE BOARD OF DIRECTORS OF
THE UNIVERSITY OF WISCONSIN HOSPITALS AND CLINICS AUTHORITY**

Approved November 3, 2010

WHEREAS, bargaining negotiations between the Wisconsin science professional (WSP) and the University of Wisconsin Hospitals and Clinics Authority (UWHCA) commenced March 26, 2010; and

WHEREAS, a tentative agreement was reached October 5, 2010; and

WHEREAS, the WSP members ratified the negotiated contract October 29, 2010,

NOW THEREFORE BE IT RESOLVED that, the UWHCA Board hereby approves the tentative agreement that has been negotiated between UWHCA and WSP. The UWHCA Board hereby authorizes UWHCA to execute the contract and other documents necessary to memorialize and implement the contract.

Organizational Scope of Service
University of Wisconsin Hospitals and Clinics Authority

Primary Location

Clinical Science Center (“CSC”)
600 Highland Avenue
Madison, WI 53792

UW Health Mission Vision and Values – Encompasses all three UW Health partners - UW Hospital and Clinics, UW Medical Foundation and UW School of Medicine and Public Health.

Mission

- **Service** - providing the best possible patient care experience and outcomes for all those who need our services and providing programs that support the health and wellness of individuals and populations
- **Scholarship** - delivering contemporary education for current and future generations of health professionals
- **Science** - conducting a broad range of research to discover the most promising ways to promote health and to prevent, detect and treat illness in people and communities
- **Social Responsibility** - doing what is best for the communities we serve through policy advocacy, health care delivery and public health

Vision

Working together, UW Health will be a national leader in health care, advancing the well-being of the people of Wisconsin and beyond.

Values

- Excellence
- Innovation
- Compassion
- Integrity
- Respect
- Accountability

Major Clinical Treatment Programs

- **UW Carbone Cancer Center** As the only comprehensive cancer center, designated by the National Cancer Institute, in Wisconsin, UWCCC is recognized throughout the Midwest and nation as one of the leading innovations in cancer research, quality care, and active community involvement.

- American Family Children's Hospital A comprehensive pediatric medical and surgical hospital within UW Hospital and Clinics, nationally known for treatment of children's lung diseases, childhood cancer and other pediatric specialties.
- Critical Care Wisconsin's only Level One trauma center for both pediatric and adult trauma centers and burn unit; including a pediatric intensive care unit; cardiac and medical intensive care units, on-site facilities include fully equipped emergency department; Med Flight critical care air transport service and the Children's Hospital Emergency Transport Ambulance (CHETA)
- Organ Transplant By volume, UW Health is the third-largest transplant program in the country providing care in kidney (both deceased and living donor), pancreas, simultaneous pancreas-kidney ("SPK"), liver (both deceased and living donor), pediatric, heart, lung, combined heart-lung, intestinal, multi-organ and islet cell transplantation. UWHC also operates one of the nation's highly recognized organ procurement programs.
- Heart, Vascular and Thoracic Care Comprehensive program of prevention, expert diagnosis and treatment of full spectrum of heart and vascular diseases.
- Neurology and Neurosurgery. Provides comprehensive consultation, evaluation and treatment of neurological disorders and provides comprehensive neurosurgical consult and surgical services. Designated certified as a Primary Stroke Center by The Joint Commission and offers one of the most comprehensive sets of stroke studies in the nation, including testing of multiple surgical interventions, advanced diagnostic imaging and medications and therapeutic interventions for acute stroke and its after-effects.
- Orthopedics and Rehabilitation Provides a broad spectrum of state-of-the-art, of adult and childhood musculoskeletal disorders. Programs include joint replacement, spinal fusion, sports and rehabilitative medicine
- Home Health Agency Medicare certified agency provides skilled nursing, PT, OT, speech, and home health aide visits to homebound patients in Dane County (located at 2030 Pinehurst Drive, Middleton, WI).
- Outpatient Clinics UWHC has outpatient clinics providing a wide variety of clinical care services, including, but not limited to: internal medicine, OB/GYN, oncology, urology, allergy, dermatology, surgery, transplant, orthopedics, adolescent alcohol and drug abuse assessment, infectious disease, infertility, etc.

UWHC Departments

- Academy
- Access Services
- Admissions
- American Family Children's Hospital
- Benefits
- Budget
- CareWear
- Center for Clinical Knowledge Management
- Central Services
- Chartwell Midwest Wisconsin
- Child Life
- Clinical Operations (Ambulatory)
- Clinical Laboratories
- Clinical Nutrition Services
- Compensation
- Compliance
- Coordinated Care and Case Management
- Decision Support.
- E-Care of Wisconsin
- Education and Development for Nursing and Patient Care Services
- E-Health Innovation Office
- ECMO
- Emergency Department Registration
- Emergency Education Center
- Employee & Labor Relations
- Employee Wellness
- Employee Health
- Enterprise Imaging
- Environmental Services
- Facilities and Construction
- Facilities Planning
- Family Resource Center
- Fiscal
- Food Services
- Gift Shop / Flower Mart
- Graduate Medical Education
- Government and Reimbursement
- Guest Services
- Health Information Management
- Heart & Vascular Care (HVC)
- Home Care Services
- Human Resources
- Infection Control
- Information Technology Services
- Interpreter Services
- Learning Center
- Legal Services
- Marketing / Public Affairs
- Medical Staff
- Management and Education Services for Healthcare (MESH)
- Neurology and Neurosurgery
- Nursing
- Nursing Practice Innovation
- Orthopedics & Rehabilitation
- Outpatient Registration
- Patient Business Services
- Patient Relations
- Payroll
- Pharmacy
- Plant Engineering
- Pulmonary Diagnostic Lab
- Purchasing
- Quality Resources
- Radiology
- Recruitment
- Regional Development
- Respiratory Care
- Risk Management
- Safety / Emergency Management
- Security
- Senior Leadership
- Social Work
- Spiritual Care Services
- Surgical Services
- System Security Access Team
- Telecommunications
- Trauma and Life Support Center
- Trauma Center
- University Health Care Inc.
- UW Carbone Cancer Center
- Vendor Liaison Office
- Volunteer Services
- Worker's Compensation

Clinical Units and Services at the Clinical Sciences Center

- Cardiac Catheterization Laboratory and ECG F6/3**
- EEG (Electroencephalography Evoked Potentials) B2/2
- EMG (Electromyography) H5/6
- Hemodialysis (inpatient adult, inpatient/outpatient peds) C5/3
- Infusion Center – C5/3
- Nursing Units **
 - American Family Children’s Hospital
 - P4
 - P5
 - Pediatric Intensive Care Unity (PICU)
 - B4/3—Burn
 - B4/4—Rehabilitation
 - B4/5—Cardiothoracic Surgery & Transplant, including ICU
 - B4/6—Kidney, Liver, Pancreas Transplant
 - B6/3—Trauma Life Center (TLC)
 - B6/4—Orthopedics
 - B6/5—Psychiatry
 - B6/6—Oncology (Hematology, Bone Marrow Transplant, and Palliative Care)
 - D4/4– General Medicine
 - D4/5—Heart and Vascular Progressive Care
 - D4/6—Family Practice /Forensics
 - D6/4—Neuroscience Services (Neurology, Neurosurgery, Ophthalmology)
 - D6/6—CTRRC Clinical and Translational Research Core
 - D6/5—Pulmonary, Renal Intermediate Care
 - E5/7—Critical Care Transport (Med Flight)
 - E1/2—Emergency Department
 - E3/3—Radiology Patient Hold & Prep Area
 - F6/4 – Care Initiation Unit
 - F8/4—Neuroscience ICU
 - F4/5—Cardiology Intermediate Care
 - F4M5—Cardiac Medical Intensive Care
 - F4/6—General Surgery/Trauma
 - F6/5—General Medicine/Geriatrics
 - F6/6—Gynecology, Urology, Plastic Surgery, ENT Surgical Services
 - Central Float, Per Diem & Agency, & SOS
- Radiology/Imaging
 - Angio/Neuro/Interventional D4/3**
 - Carotid Doppler F2/3
 - CT E3/3**
 - Bone Mineral Density D4/3
 - GI/GU G3/3**
 - IVU G3/3**
 - Inpatient Mammography D4/3
 - Mammography, Breast US G3/1

** Sedation sites

- MRI E1/3, F2/3 **
- Musculoskeletal J5/2
- Myelogram G3/3 **
- Nuclear Medicine E1/3 **
- PET/CT K4/1B **
- General Imaging D4/3
- Ultrasound F2/3 **

- Surgical Services D6/3
 - Inpatient Operating Rooms & PACU D6/3 **
 - Outpatient Surgery Center F6/2, D6/2 **
 - First Day Surgery Unit E5/3
 - Outpatient Surgery Center – Ambulatory Care Unit / PACU F6/2
 - American Family Children’s Hospital Surgical Services 3rd Floor **

- Ambulatory Procedure Center C5/2
 - (GI procedures, urology procedures, and Lithotripsy) **

- CSC Ambulatory Clinics:
 - American Family Children’s Hospital
 - Diagnostic and Therapy Center **
 - Pediatric Specialties Clinics – Multi-specialty clinics
 - Breast Center G3/1
 - Cancer Clinics J3/2
 - (Oncology, Hematology, Bone Marrow Transplant, Chemotherapy)**
 - GYN Oncology. F4/4
 - Endocrine & Gynecology A6/2
 - Heart and Vascular G3/4
 - Infectious Disease & Immunology/HIV B6/2
 - Invasive Cardiology H6/3
 - Neurology – H4/4
 - (General Neurology, Stroke , Epilepsy, Neuromuscular, Multiple Sclerosis, Movement Disorder)
 - Orthopedics and Cast Room H4/2
 - Otolaryngology G3/2
 - Pulmonary & Allergy, Adult & Peds B6/2
 - Radiotherapy & Paratherapy K4/B **
 - Rehab OT Hand Clinic & Ortho PT E3/2
 - Surgery clinics F4/2
 - (Bleeding Disorders, General, Dental, Burn, Neurosurgery, Thoracic, Plastic, and Pre-operative Work Up Program)
 - Transplant & Podiatry G7/1**
 - Urology D6/2

- CSC Retail Pharmacies:
 - UW Health Outpatient Pharmacy E5/230
 - UW Health Oncology Pharmacy K4/213
 - UW Health Children’s Pharmacy Room 1338

** Sedation sites

Ambulatory Services Off CSC Main Site:

1. Adolescent Alcohol/Drug Abuse and Intervention Program
122 Olin Ave. Suite 200
Madison, WI 53713
Hours of Service: 8:30 a.m. – 4:30 p.m. plus 24 hour on call coverage to the
Emergency Department
Services Provided—assessment and referral for alcohol and drug addiction problems
in the adolescent population.
2. East Clinic
5249 East Terrace
Madison, WI 53704
Hours of Service: Clinic hours are 7:30 a.m. – 5:00 p.m.; pharmacy 8:30 a.m. – 6:00
p.m. on Mondays – Friday.
Services Provided: primary and specialty care clinics (bariatrics, internal medicine,
geriatrics, obstetrics and gynecology, midwifery, pediatric ophthalmology, cardiology,
pain and rehabilitation medicine, allergy, diabetes/endocrine, pediatric
diabetes/endocrine, rheumatology, dermatology, Mohs surgery, pediatrics, podiatry,
plastic surgery, general surgery, urology, uro-gynecology, gastroenterology, mental
health) and radiotherapy, pharmacy, laboratory, radiology (mammography, general
radiology, CT, and US), nutrition, learning center services, and retail pharmacy.
3. Kidney Clinic
3034 Fish Hatchery Road
Madison, WI 53713
Hours of Service: 8:00 a.m. – 5:00 p.m. Monday - Friday
Services Provided: Specialty care medicine service for pre-end stage kidney
disease.
4. Oakwood Village Geriatric Clinic
6201 Mineral Point Road
Madison, WI 53705
Hours of Service: Hours vary per week, generally three half days
Services Provided: Geriatric primary care.
5. Orthotics Clinic
6220 University Ave.
Middleton, WI 53560
Hours of Service: 8:00 a.m. – 5:00 p.m.
Services Provided— Orthotics clinic
6. Princeton Club Physical Therapy East
1726 Eagan Road
Madison, WI 53714
Hours of Service: 7:00 a.m. – 5:00 p.m. Monday - Friday
Services Provided: Physical therapy and Occupational Therapy.
7. Princeton Club Physical Therapy West
8042 Watts Road

Madison, WI 53719

Hours of Service: 7:00 a.m. – 4:30 p.m. (Fall 2005 – 6:00 p.m.), Monday - Thursday;
7:00 a.m. – 2:30 p.m. Friday

Services Provided: Physical therapy and athletic training.

8. Rehabilitation Clinics

6630 University Ave.

Middleton, WI 53705

Hours of Service: 7:00 a.m. – 5:00 p.m.

Services Provided—Rehabilitation medicine physician clinics: physical, occupational, and speech therapy services; and orthotics laboratory.

9. Research Park Clinics

621 Science Drive

Madison, WI 53711

Hours of Service: Clinics and other clinical services 5:45 a.m. – 10:00 p.m., MRI—
7:00 a.m. – 9:15 p.m.

Services Provided— Specialty care clinics in Integrative Medicine, Pediatric Fitness, Spine, and Sports Medicine; Exercise Science Laboratory; Fitness Center; Health Psychology; Integrative Medicine Services (i.e. acupuncture, massage, etc.); Nutrition; Orthotics; Preventive Cardiology; Spine Physical Therapy, Sports Rehabilitation (physical therapy and athletic training) and Radiology services (CT, MRI, X-Ray, and Ultrasound).

10. Special Dermatology Lab

Medical Science Center

1300 University Avenue, Lab #457

Madison, WI 53706

Hours of Service: May vary; 8:00 am – 5:00 pm

Services Provided: Molecular Laboratory

11. University Station Clinic

2880 University Ave.

Madison, WI 53705

Hours of Service: 8:00 a.m. – 5:00 p.m., Eye clinics open until 7:30 p.m. on Thursday, Pediatric clinics open 8:00 a.m. – 4:30 p.m. (urgent care clinic 5:45 a.m. – 8:30 p.m.) Monday – Friday and 8:45 a.m. – 2:30 p.m. Saturday and Sunday

Services Provided: Primary (internal medicine, pediatrics, and geriatrics) and specialty clinics (pediatric and adult ophthalmology), laboratory, radiology services, pharmacy, nutrition, and retail pharmacy.

12. UW Health Home Care Services

2030 Pinehurst Drive

Middleton, WI 53562

Hours of Service (office): 8:00 – 4:30 Monday - Friday

Services Provided: Skilled nursing, physical therapy, occupational therapy, speech therapy, home health aids, home medical equipment and supplies, and respiratory support.

13. UW Health Pharmacy Services Hilldale

702 N. Midvale Blvd.
Madison, WI 53792

Hours of Service: 9:30 a.m. – 6:30 p.m. Monday – Friday; 10:00 a.m. – 6:00 p.m. Saturday, 11:00 a.m. – 4:00 p.m. Sunday.

Services Provided: Prescription and DME services. Point of care laboratory glucose testing.

14. Waisman Center
1500 Highland Ave.
Madison, WI 53705

Hours of Service: 8:00 a.m. – 4:30 p.m.

Services Provided: Specialty pediatric services including child development, cerebral palsy, genetics, spasticity, and biochemical genetics.

15. West Clinic
451 Junction Road
Madison, WI 53717

Hours of Service: 7:00 a.m. – 5:00 p.m. Monday – Friday; pharmacy 8:00 a.m. – 6:00 p.m. Monday – Friday.

Services Provided—primary and specialty care clinics (internal medicine, Women's health, osteoporosis, optometry, diabetes/endocrine, rheumatology and arthritis, dermatology, Mohs surgery, urology, OB/GYN, midwifery, cardiovascular medicine, nutrition, GI/Liver disease, pediatric and adolescent medicine, pediatric diabetes), bone density testing, ECHO and ECG, laboratory, pharmacy, and radiology services (Mammography, X-ray, and BMD), learning center, and retail pharmacy.