Organizational Scope of Service
University of Wisconsin Hospitals and Clinics Authority

Primary Location
Clinical Science Center ("CSC")
600 Highland Avenue
Madison, WI 53792

UW Health Mission Vision and Values – Encompasses all three UW Health partners - UW Hospital and Clinics, UW Medical Foundation and UW School of Medicine and Public Health.

Mission
• **Service** - providing the best possible patient care experience and outcomes for all those who need our services and providing programs that support the health and wellness of individuals and populations
• **Scholarship** - delivering contemporary education for current and future generations of health professionals
• **Science** - conducting a broad range of research to discover the most promising ways to promote health and to prevent, detect and treat illness in people and communities
• **Social Responsibility** - doing what is best for the communities we serve through policy advocacy, health care delivery and public health

Vision
Working together, UW Health will be a national leader in health care, advancing the well-being of the people of Wisconsin and beyond.

Values
• Excellence
• Innovation
• Compassion
• Integrity
• Respect
• Accountability

Major Clinical Treatment Programs
• **UW Carbone Cancer Center** As the only comprehensive cancer center, designated by the National Cancer Institute, in Wisconsin, UWCCC is recognized throughout the Midwest and nation as one of the leading innovations in cancer research, quality care, and active community involvement.
• **American Family Children’s Hospital** A comprehensive pediatric medical and surgical hospital within UW Hospital and Clinics, nationally known for treatment of children’s lung diseases, childhood cancer and other pediatric specialties.
• **Critical Care** Wisconsin’s only Level One trauma center for both pediatric and adult trauma centers and burn unit; including a pediatric intensive care unit; cardiac and medical intensive care units, on-site facilities include fully equipped emergency department; Med Flight critical
Organ Donation and Transplantation Transplant at UW Health is one of the world's foremost organ transplant programs. UW Health physicians are recognized experts in their field, providing care to patients in heart, lung, kidney, liver, pancreas, intestine, islet cell and pediatric transplant programs. The UW Organ and Tissue Donation service is recognized as one of the most successful organ procurement programs in the nation.

Heart, Vascular and Thoracic Care Comprehensive program of prevention, expert diagnosis and treatment of full spectrum of heart, vascular and thoracic diseases.

Neurology and Neurosurgery. Provides comprehensive consultation, evaluation and treatment of neurological disorders and provides comprehensive neurosurgical consult and surgical services. Advanced certification as a Comprehensive Stroke Center by The Joint Commission. Other programs include brain tumor, epilepsy, spine functional neurosurgery, and children's neurology and neurosurgery.

Orthopedics and Rehabilitation Provides a broad spectrum of state-of-the-art, of adult and childhood musculoskeletal disorders. Programs include joint replacement, spinal fusion, sports and rehabilitative medicine

Home Health Agency Medicare certified agency provides skilled nursing, PT, OT, speech, and home health aide visits to homebound patients in Dane County (located at 2030 Pinehurst Drive, Middleton, WI).

Outpatient Clinics UW Health has outpatient clinics providing a wide variety of clinical care services, including, but not limited to: internal medicine, OB/GYN, oncology, urology, allergy, dermatology, surgery, transplant, orthopedics, adolescent alcohol and drug abuse assessment, infectious disease, infertility, etc.

Clinical Units and Locations at the Clinical Sciences Center

- Hemodialysis (inpatient adult, inpatient/outpatient peds) .......................C5/3
- Infusion Center .................................................................C5/3
- Inpatient Preventative Cardiology ..............................................D4/5
- ECG and Stress Lab ............................................................E5/6
- Heart and Vascular Procedure Center .....................................F6/3**
- Heart & Vascular Care, Non-invasive Diagnostic Testing Lab ...........G3/4
- Neurodiagnostics ......................................................................J5/2
  - EEG (Electroencephalography Evoked Potentials)
  - EMG (Electromyography)
  - NCS (Nerve Conduction Study)

- Nursing Inpatient Units **
  - American Family Children’s Hospital
    - P4 – Hem/Onc, Neurosciences, ENT, Plastic-reconstructive (4th Floor)
    - P5 – Pediatric Medical Surgical Unit (5th Floor)
    - Pediatric Intensive Care Unit (PICU), (4th Floor)
    - Neonatal Intensive Care Unit (NICU) (8th Floor)
    - P8 – Universal Care Unit (8th Floor)
  - B4/3—Burn
  - B4/4—Rehabilitation (closing tentative winter 2015)
  - B4/5—Cardiothoracic Surgery & Transplant, including ICU
  - B4/6—Kidney, Liver, Pancreas Transplant
• B6/3—Trauma Life Center (TLC)
• B6/4—Orthopedics (moving fall 2015)
• B6/5—Psychiatry
• B6/6—Oncology (Hematology, Bone Marrow Transplant, and Palliative Care)
• D4/4—General Medicine
• D4/5—Heart and Vascular Progressive Care Unit
• D4/6—Family Practice /Forensics
• D6/4—Neuroscience Services (Neurology, Neurosurgery, Ophthalmology)
• D6/6—CTRC Clinical and Translational Research Core
• D6/5—Medical Progressive Care
• E5/7—Critical Care Transport (Med Flight)
• E1/2—Emergency Department
• E3/3—Radiology Prep and Recovery
• F4/4—Surgical Trauma with IMC
• F4/5—Cardiology General and Intermediate Care
• F4M5—Cardiac Medical Intensive Care
• F4/6—General Surgery
• F6/4—Care Initiation Unit
• F6/5—General Medicine/Geriatrics
• F6/6—Gynecology, Urology, Plastic Surgery, ENT Surgical Services
• F8/4—Neuroscience ICU
• Central Float, Per Diem & Agency, & SOS

• Radiology/Imaging
  o AFCH.................................................................................................1st & 2nd Floor
  o Angio/Neuro/Interventional .........................................................D4/3, G3/3, & AFCH**
  o Bone Mineral Density .................................................................D4/3
  o CT......................................................................................................E3/3**
  o Carotid Doppler.............................................................................F2/3
  o Emergency Department.................................................................E1/2**
  o Diagnostic Radiology (X-ray) .........................................................D4/3
  o GI/GU .................................................................................................G3/3 & AFCH**
  o Inpatient Mammography ..............................................................D4/3
  o IVU ......................................................................................................G3/3**
  o MRI.....................................................................................................E1/3, F2/3 & AFCH **
  o Mammography, Breast US..............................................................G3/1
  o Musculoskeletal...............................................................................J5/2
  o Myelogram......................................................................................G3/3 **
  o Nuclear Medicine.............................................................................E1/3 **
  o CT (PET moved July 2015).................................................................K4/1B **
  o PET (July 2015).............................................................................AFCH Imaging Pavilion**
  o Ultrasound....................................................................................F2/3 & AFCH **

Laboratory Services – accredited by CAP or TJC

• Phlebotomy services are performed on the inpatient and outpatient areas of
  UWCH/AFCH, East and West Clinics, Digestive Health Center, University Station Clinic,
  University Health Service, Comprehensive Cancer Center.
• Surgical Pathology is located in WIMR B1764.
• Autopsy is located in WIMR B1715.
- **Cytopathology** is located in D4/259.
- **Transfusion Services** is located in the C7/3 module; **UW Health at The American Center beginning August of 2015.**
- **Stem cell processing** is performed in the H4/5 module.
- **Analytical testing services** are performed in the UWHC Main Laboratories (B4/2, C5/2, D4/2, H4/4, H4/6 modules, East and West Clinics, Digestive Health Center, University Station Clinic, University Health Services, and AFCH Pediatric Intensive Care Unit (blood gas analysis performed by respiratory therapiists under the main laboratory license). Services will also be provided at UW Health at The American Center beginning in August of 2015.
- **Point of Care** provided at the following locations:
  - Main campus CSC – 600 Highland Ave
  - Special Derm – 1300 University Ave
  - Digestive Health Center – 750 University Row
  - East Clinic – 5249 East Terrace Drive
  - Home Health – 2040 Pinehurst
  - Middleton Rehab Clinic – 6630 University Drive
  - Research Park Clinic – 621 Science Drive
  - West Clinic – 451 Junction Road
  - U-Station Clinic – 2880 University Avenue
  - UW Health at The American Center – 4602 Eastpark Blvd

- **Surgical Services**: D6/3
  - Inpatient Operating Rooms & PACU ........................................ F8/3, E7/3, D6/3, F2/3 **
  - Outpatient Surgery Center ....................................................... F6/2, D6/2 **
  - First Day Surgery Unit ............................................................. F4/3 (summer 2015)
  - Outpatient Surgery Center – Ambulatory Care Unit / PACU ............ F6/2
  - American Family Children’s Hospital Surgical Services ............... 3rd Floor **

- **Ambulatory Procedure Center**: C5/2
  - GI procedures, urology procedures, and Lithotripsy ) **

- **CSC Ambulatory Clinics**:
  - American Family Children’s Hospital
    - Diagnostic and Therapy Center **
    - Pediatric Specialties Clinics – Multi-specialty clinics
  - Breast Center ................................................................. G3/1
  - Cancer Clinics ................................................................. J3/2
    - Oncology, Hematology, Bone Marrow Transplant, Chemotherapy)**
  - Cancer Clinics ................................................................. J3/1
  - Gyn Oncology, Medical Oncology
  - Gynecology ................................................................. B6/2
  - Heart and Vascular ............................................................. G3/4
  - Heart and Vascular Procedure Center ........................................ F6/3
  - Infectious Disease & Immunology/HIV ........................................ B6/2
  - Neurology and Pediatric Neurology ........................................ H6/4
    - Adult General Neurology, Stroke, Epilepsy, Neuromuscular, Multiple Sclerosis, Movement Disorders
  - Orthopedics and Cast Room .................................................... H4/2
  - Otolaryngology ................................................................. G3/2
- Pulmonary .......................................................................................... B6/2
- Radiotherapy & Paratherapy............................................................ K4/B **
- Rehab OT Hand Clinic & Ortho PT .............................................. E3/2
- Surgery clinics .............................................................................. F4/2
  - (Bleeding Disorders, General, Dental, Burn, Neurosurgery, Thoracic, Plastic, and Pre-operative Work Up Program)
- Transplant & Podiatry ................................................................. G7/1**
- Urology .......................................................................................... D6/2

• Pharmacy Services – Central Pharmacy F6/133
  - Inpatient acute care
  - Comprehensive Cancer Center
  - Ambulatory primary care and specialty clinics
  - Perioperative care areas
  - Emergency Department
  - Infusion Center
  - CSC Retail Pharmacies:
    - UW Health Outpatient Pharmacy ...................................... E5/230
    - UW Health Oncology Pharmacy ...................................... K4/213
    - UW Health Children’s Pharmacy ................................. Room 1338

UW Health at The American Center – Clinical Units and Locations (opening August 2015)
4602 Eastpark Blvd.
Madison, WI 53718

West Wing
• Overnight Care: ................................................................. 4th and 5th Floors**
  - 56 inpatient medical & surgical rooms (28 – 4th floor, 28 – 5th floor)

• Surgical Services and Emergency Department ..................... 1st Floor **
  - 14 operating rooms
  - 14 bed PACU
  - 48 multipurpose rooms including care for patient arriving through the Emergency Department and Pre/Post operative care..... 1st floor

• Imaging ...................................................................................... 1st floor
  - Diagnostic Radiology (X-ray) – 1st and 2nd Floors
  - CT
  - MRI **
  - Nuclear Medicine
  - Multipurpose room
  - General Ultrasound
  - Echo vascular ultrasound

• Laboratory Services: Transfusion / blood bank, analytical testing, point of care testing (see Lab section above).

• Inpatient Pharmacy Services

Center Wing-Ambulatory Clinics .............................................. 1st and 2nd floor
**Organizational Scope of Service**

**TAC updates 2015 0603 Final.docx**

Prepared by J. Smith-Helmenstine

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**Hours of Service:** 7:30 am to 6:00 pm, Monday - Friday

**Services Provided:** Primary and specialty care clinics (bariatrics and weight management, cardiology, integrative medicine, general surgery, hernia care, neuro spine, orthopedics, urology and cystology, plastic and reconstructive surgery), pharmacy, laboratory, radiology (diagnostic radiology) and retail pharmacy.

East Wing-Sport Performance and Wellness .................................1st and 2nd floor

**Hours of Service:** 5:45 am to 8 pm, seven days per week

**Services Provided:** Physical and occupational therapy, wellness and sports performance, cardiac rehabilitation, demonstration kitchen, nutrition, orthotics, health psychology, and integrative medicine.

**Ambulatory Services Off CSC Main Site:**

1. **Adolescent Alcohol/Drug Assessment and Intervention Program**
   122 Olin Ave. Suite 275
   Madison, WI 53713
   **Hours of Service:** 8:30 a.m. – 6:00 p.m. Monday – Thursday; 8:30 a.m. – 12:00 Friday; 24 hour on call coverage to UWHC.
   **Services Provided:** Screening; assessment; brief intervention; referral to treatment; treatment for mental health and substance use disorders for adolescents and their families.

2. **Digestive Health Center (April 2013) **
   750 University Row
   Madison, WI 53705-1311
   **Hours of Service:** 6:30 am – 5:00 pm
   **Services Provided:** Colorectal Surgery Clinic, Gastroenterology and Hepatology Clinic, GI Procedures Clinic; Multidisciplinary rounds; Anesthesiology, Radiology, Lab, Pharmacy services.

3. **East Clinic**
   5249 East Terrace
   Madison, WI 53704
   **Hours of Service:** Clinic hours are 7:30 a.m. – 5:00 p.m.; pharmacy 8:30 a.m. – 6:00 p.m. on Mondays – Friday.
   **Services Provided:** primary and specialty care clinics (internal medicine, geriatrics, obstetrics and gynecology, midwifery, pediatric ophthalmology, pain and rehabilitation medicine, allergy, diabetes/endocrine, pediatric diabetes/endocrine, rheumatology, dermatology, Mohs surgery, pediatrics, podiatry, uro-gynecology, gastroenterology, mental health) and radiotherapy, pharmacy, laboratory, radiology (mammography, diagnostic radiology, CT, and US), nutrition, learning center services, and retail pharmacy.

4. **Hand and Upper Extremity Clinic (August 2011)**
   1. **South Park Street**
      Madison, WI
      **Hours of Operation:** 8:00 a.m. – 4:30 p.m. Monday – Friday
Services Provided: Hand and Upper Extremity Rehabilitation occupational therapy services

5. Kidney Clinic
   3034 Fish Hatchery Road
   Madison, WI  53713
   Hours of Service: 8:00 a.m. – 5:00 p.m. Monday - Friday
   Services Provided: Specialty care medicine service for pre-end stage kidney disease.

6. Oakwood Village Geriatric Clinic
   6201 Mineral Point Road
   Madison, WI 53705
   Hours of Service: Hours vary per week, generally three half days
   Services Provided: Geriatric primary care.

7. Orthotics Clinic
   6220 University Ave.
   Middleton, WI 53560
   Hours of Service: 8:00 a.m. – 5:00 p.m.
   Services Provided— Orthotics clinic

8. Rehabilitation Clinics
   6630 University Ave.
   Middleton, WI 53705
   Hours of Service: 7:00 a.m. – 5:00 p.m.
   Services Provided—Rehabilitation medicine physician clinics: physical, occupational, and speech therapy services; and orthotics laboratory.

9. Research Park Clinics
   621 Science Drive
   Madison, WI 53711
   Hours of Service: Clinics and other clinical services 5:45 a.m. – 10:00 p.m., MRI— 7:00 a.m. – 9:15 p.m.
   Services Provided— Specialty care clinics in Integrative Medicine, Pediatric Fitness, Spine, and Sports Medicine; Exercise Science Laboratory; Fitness Center; Health Psychology; Integrative Medicine Services (i.e. acupuncture, massage, etc.); Nutrition; Orthotics; Preventive Cardiology; Spine Physical Therapy, Sports Rehabilitation (physical therapy and athletic training) and Radiology services (CT, MRI, X-Ray, and Ultrasound).

10. Special Dermatology Lab
    Medical Science Center
    1300 University Avenue, Lab #457
    Madison, WI  53706
    Hours of Service: May vary; 8:00 am – 5:00 pm
    Services Provided: Molecular Laboratory

11. University Station Clinic
    2880 University Ave.
Madison, WI 53705

**Hours of Service:** 8:00 a.m. – 5:00 p.m., Eye clinics open until 7:30 p.m. on Thursday. Pediatric clinics open 8:00 a.m. – 4:30 p.m. (urgent care clinic 5:45 a.m. – 8:30 p.m.) Monday – Friday and 8:45 a.m. – 2:30 p.m. Saturday and Sunday.

**Services Provided:** Primary (internal medicine, pediatrics, and geriatrics) and specialty clinics (pediatric and adult ophthalmology), laboratory, radiology services, pharmacy, nutrition, and retail pharmacy.

14. **UW Health Home Care Services**
   2030 Pinehurst Drive
   Middleton, WI 53562
   
   **Hours of Service (office):** 8:00 – 4:30 Monday - Friday
   **Services Provided:** Skilled nursing, physical therapy, occupational therapy, speech therapy, home health aides, home medical equipment and supplies, and respiratory support.

15. **Waismann Center**
   1500 Highland Ave.
   Madison, WI 53705
   
   **Hours of Service:** 8:00 a.m. – 4:30 p.m.
   **Services Provided:** Specialty pediatric services including child development, cerebral palsy, genetics, spasticity, and biochemical genetics.

16. **West Clinic**
   451 Junction Road
   Madison, WI 53717
   
   **Hours of Service:** 7:00 a.m. – 5:00 p.m. Monday – Friday; pharmacy 8:00 a.m. – 6:00 p.m. Monday – Friday.
   **Services Provided**—primary and specialty care clinics (internal medicine, Women’s health, osteoporosis, optometry, diabetes/endocrine, rheumatology and arthritis, dermatology, Mohs surgery, urology, OB/GYN, midwifery, heart and vascular, nutrition, GI/Liver disease, pediatric and adolescent medicine, pediatric diabetes, allergy), bone density testing, ECHO and ECG, laboratory, pharmacy, and radiology services (Mammography, X-ray, and BMD), learning center, retail pharmacy, and physical therapy.

17. **UWHC Yahara Rehab Clinic (October 2011)**
   1050 East Broadway
   Monona, WI 53716
   
   **Hours of Service:** 7 am-5pm M-F
   **Services Provided:** Physical Therapy, General Orthopedic Therapy Clinic

**Other UWHC Clinical Support Services**

- CareWear
- Central Services
- Child Life
- Clinical Laboratories
- Clinical Nutrition Services
- Coordinated Care and Case Management
• ECMO
• Employee Health
• Environmental Services
• Family Resource Center
• Food Services
• Health Information Management
• Human Resources
• Infection Control
• Information Technology Services
• Interpreter Services
• Learning Center
• Medical Staff
• Patient Relations
• Pharmacy
• Plant Engineering
• Respiratory Care
• Safety / Emergency Management
• Security
• Social Work
• Spiritual Care Services
• Volunteer Services