

CEO Report to the Hospital Authority Board

Open Session

Donna Katen-Bahensky

President and CEO

July 9, 2014

May Madison Hospital Report

12-Month Rolling Balance (June 2013 - May 2014)

	UWHC		Meriter		St. Mary's	
Admissions	<u>2013</u> 28,255	<u>2014</u> 28,377	<u>2013</u> 17,096	<u>2014</u> 16,350	<u>2013</u> 20,744	<u>2014</u> 19,930
% change from last year	0.4%		-4.4%		-3.9%	
Patient Days	<u>2013</u> 143,870	<u>2014</u> 145,292	<u>2013</u> 71,082	<u>2014</u> 70,643	<u>2013</u> 88,907	<u>2014</u> 87,126
% change from last year	1.0%		-0.6%		-2.0%	
Avg. Daily Census	<u>2013</u> 394	<u>2014</u> 398	<u>2013</u> 195	<u>2014</u> 194	<u>2013</u> 244	<u>2014</u> 239
% Occupancy	75.2%	5.5%	61.4%	61.1%	64.8%	63.5%
% change from last year	0.4%		-0.5%		-2.0%	
ER Visits	<u>2013</u> 47,421	<u>2014</u> 49,592	<u>2013</u> 45,896	<u>2014</u> 44,595	<u>2013</u> 48,906	<u>2014</u> 45,799
% change from last year	4.6%		-3.0%		-6.4%	

Joint Commission Certification

- UWHC's inpatient diabetes program has received the Joint Commission's Inpatient Diabetes Management Certification
- This is a great accomplishment which distinguishes our program in the marketplace

Physician Excellence Award Winners

- **Jacqueline Gerhart, MD, and Claudia Reardon, MD,** received *Rising Star Awards* for being outstanding clinicians and educators early in their UW Health careers.
- **Jon Matsumura, MD, Charles Stone, MD, and Allen Wilson, MD,** received *Outreach Physician Excellence Awards* for exceptional leadership skills in providing outreach care.
- **Burton Kushner, MD,** received the *Clinical Practice Physician Excellence Award* for demonstrating extraordinary commitment to patient- and family-centered care.
- **Richard DeWitt, MD,** received the *Clinical Educator Physician Excellence Award* for outstanding work as an educator, with emphasis on teaching residents and medical students as well as other team members, patients and families.



A Great Place to Work

**UWHC named as one of the
150 Great Healthcare Places to Work
in the United States!**

Becker's Hospital Review/Becker's ASC Review _____

150 **Great Places to
Work in Healthcare**

Quest for Quality Prize

UWHC honored with *Citation of Merit*

- *Quest for Quality* awarded to one hospital annually by the American Hospital Association
- UWHC honored with a *Citation of Merit*
- Only 5 hospitals recognized in 2014 for their leadership in quality improvement and safety

“University of Wisconsin Hospital and Clinics is a model of patient-centeredness where patients and families are partners not only in their own care but also in in care processes, hospital operations and improvement activities. This hospital makes an impressive effort to get patient and family perspectives on every issue whether it’s developing a discharge packet to help patients and families when they return home or looking at whether the patient’s insurance covers medication each morning during rounds.”

Source: American Hospital Association

Lantern Award

- Presented by Emergency Nurses Association
- Recognizes emergency departments for innovative approaches to leadership, practice, education, advocacy and research
- 1 of 17 emergency departments to receive award
- Second Lantern Award for UWHC Emergency Department



Society of Neurological Surgeons

Distinguished Service Award presented to Dr. Robert Dempsey

- UWHC Chair of Neurosurgery
- Has had almost 30 years of NIH funded research
- Has a national and international reputation for his teaching efforts worldwide with a special focus on East Africa



VA Assistance

- UW Health was approached about assisting the US Department of Veteran Affairs with their backlog of patients needing care
- UWHC agreed to assist and has begun seeing some patients

WHA wins *AHA Dick Davidson Quality Milestone Award for Association Leadership*

- National Award
- Recognizes WHA's leadership and innovation in quality improvement and contributions to national health care improvement efforts



Institute For Patient- and Family- Centered Care

- UWHC is one of 12 “exemplar” hospitals in the nation recognized by Institute for PFCC
- Part of Institute’s *Better Together* campaign encouraging hospitals to include families in decisions about care
- Especially focuses on concept of “visitors” and **our patient support person policy** that allows patients to have loved ones present 24 hours a day

Mike and Jessica McCarthy Events

