

Summary of the Notice of Privacy Practices

Please refer to the notice form for a complete description of the privacy practices summarized below

What Health Information Is

Whenever a UW Health care provider treats you, health information is created. Health information may be written, spoken or electronic.

UW Health Care Providers: Organizations That Handle Health Information

UW Health care providers are the University of Wisconsin Hospital and Clinics, the University of Wisconsin Medical Foundation and its clinics, several health facilities of the University of Wisconsin-Madison. Any UW Health care provider you visit follows the same privacy practices when handling your health information.

The Law Permits UW Health Care Providers to Use or Disclose Health Information for These Routine Activities:

- Treatment
- Payment
- Health Care Operations
- Appointment Reminders/Communications

Examples of Permitted Uses and Disclosures of Health Information:

- Public health activities
- Some research activities
- Some fundraising and marketing activities
- Uses and disclosures permitted or required by law



Activities You Can Object To

In many circumstances, you may have the chance to object before UW Health does the following:

Disclose information to family members, friends or others involved in your care.

Disclose your name, room number, condition or religion in a directory available to visitors (this situation would only arise if you were an inpatient at UW Hospital).

Activities that Require Your Written Permission (Authorization)

If UW Health care providers need to use or disclose your health information for other purposes, we must first receive your written authorization.

Your Patient Privacy Rights

You have the right to

- Request how we contact you.
- Inspect and receive a copy of your medical and billing records.
- Request corrections to your medical and billing records.
- Receive an accounting (list) of certain disclosures.
- Receive a paper copy of the UW Health Care Providers Notice of Privacy Practices. You can get a current Notice form at any UW Health registration desk.

- Request restrictions on uses and disclosures of your health information. (We may not be able to grant requests beyond what the law requires.)

Contact and Complaint Information

If you have any questions or concerns regarding the information in this notice please contact:

UW Hospital and Clinics Department of Patient Relations
600 Highland Ave.
Madison, WI 53792-2460
(608) 263-8009

If you believe UW Health care providers have violated your privacy rights, you may call the UW Hospital and Clinics Department of Patient Relations and discuss your concerns. If you are not satisfied with the outcome, you may file a written complaint with the Department of Patient Relations. In addition, you may also file a complaint with the Secretary of the Federal Department of Health and Human Services (DHHS Secretary). If you file a complaint, you will in no way be punished, threatened, harassed, retaliated against or subjected to any other negative consequences.