



AMERICAN FAMILY CHILDREN'S HOSPITAL

AT THE UNIVERSITY OF WISCONSIN HOSPITAL AND CLINICS

LITTLE ONES HAVE BIG EARS: COMMUNICATING WITH AND AROUND PEDIATRIC PATIENTS AND FAMILIES

Amanda Roudebush, CCLS and Regina Yocum, MA, CCLS
Emergency Care and Trauma Symposium
June 26, 2018





















Who We Are And What We Do



Comfort and Reassurance



Learning Objectives We Covered

- Children have big imaginations, so they need concrete information.
- Children also have big ears- even though they seem like they are not listening, talk like they can hear you.
- Comfort, reassurance and distraction are simple but important strategies to use when working with patients and families during a traumatic event.

Contact Information

Regina Yocum, MA, CCLS

Certified Child Life Specialist

UW Health – Peds ED

Edgewood College

ryocum@edgewood.edu

Amanda Roudebush, CCLS

Certified Child Life Specialist

UW Health- TAC

aroudebush@uwhealth.org

Thank you!



AMERICAN FAMILY CHILDREN'S HOSPITAL

AT THE UNIVERSITY OF WISCONSIN HOSPITAL AND CLINICS

