

Patient financial resources



UW Health is committed to providing financial counseling assistance to help develop a plan to ease financial hardships and stress due to planned and unplanned medical bills.

Our financial counselors can help you understand insurance coverage and benefits, answer questions related to the cost of healthcare services, and provide options on how to pay current and future medical bills, including payment plans, government program eligibility, and our financial assistance program.

Three convenient ways we work to empower our patients in making these decisions:

Online cost estimator

UW Health's online cost estimator tool is the most convenient way for you to estimate care costs. This tool is available 24 hours a day, seven days a week and helps you create personalized price estimates for more than 300 of the most common services and procedures. Visit uwhealth.org/priceestimates or use your MyChart account.



Estimates for scheduled care

Before you have a procedure or receive care, our financial counselors create a price estimate for you. Our financial counselor team may call you to discuss the out-of-pocket costs for your upcoming medical care, such as radiology tests, surgeries, clinic procedures, etc., and work with you to develop a financial plan to help ease the stress from medical bills.



Personal assistance

Our financial counselors are available to help you and your family develop a financial plan that works for you.



For assistance, you can:

- Request a price estimate through our online form: uwhealth.org/priceestimates
- Call (866) 841-8535 to request a price estimate
- Schedule an in-person or virtual appointment with a financial counselor through your MyChart account
- Call UW Health customer service at (877) 565-0505 if you have other questions related to your outstanding medical bills