

Language Assistance

If you speak a language other than English, language assistance services are available to you free of charge. Call (608) 262-9000. UW Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Atención: Si usted habla Español, tenemos disponible para usted servicios de asistencia de idioma gratuitos. Llame al (608) 262-9000. UW Health cumple con todas las leyes federales de derechos civiles aplicables y no discrimina en base a raza, color, nacionalidad u origen, edad, discapacidad o género.

CEE B TOOM: Yog hais tias koj hais lus Hmoob, kev pab cuam hom lus, dawb, muaj pab rau koj. Hu (608) 262-9000. UW Health muaj feem xyuam txog ntawm pej xeem txoj cai toom fww teb chaws thiab tsis cais ib haiv neeg twg, xim, keeb kwm teb chaws, hnuv nyoog, mob xiam oob qhab los yog poj niam lossis yog txiv neej.

UW Health Community Care

Do you need help with your medical bills?



UWHealth

uwhealth.org/communitycare

What is Community Care?

UW Health's Community Care program helps people who are unable to pay for their medical care. You may be able to get financial assistance (help) if you are not insured, underinsured, do not qualify for government assistance (for example Medicare or Medicaid), or it is hard to pay for care at UW Health.

How does it work?

Financial assistance is based on a sliding scale and looks at total household income based on the Federal Poverty Guidelines (FPG). Please read the full policy for more details.

- If you and/or your family's combined income is at or below 300% of the FPG, you will not have to pay for the care you get from UW Health.
- If you fall between 300% and 500%, you may get a discount for your care. No one who qualifies for financial assistance under the FAP will be charged more for emergency or other needed care than those with insurance.

What do you need from me?

If you wish to apply, please fill out and send in:

- A UW Health financial statement that tells us about your income, assets, and expenses
- Last 2 payroll stubs (if you work)
- Last year's income tax return (if you filed one)
- Social Security award letter (if you get Social Security)
- Any other information that gives us an idea of your financial state and ability to pay

How will I know if I qualify?

- UW Health is the appropriate provider
- The care is medically needed
- You do not qualify for any county, state or federal health insurance program
- You do not have the choice or the means to buy health insurance
- Your yearly income is at or below a certain level



What services are considered for Community Care?

- Medically needed care
- Emergent Care
- Elective services are excluded

How will I know if I qualify?

We will send you a letter when your UW Health Community Care application has been reviewed. The letter will tell you if you qualify for the program and if your balance has been reduced. Each visit may be reviewed separately.

For more information, please:

- Go to uwhealth.org/communitycare
- Call (877) 278-6437
- Send a request by mail or visit UW Health Patient Business Services at 7974 UW Health CT, Middleton, WI 53562