

Summary of Financial Assistance Policy

What is Community Care?

UW Health's financial assistance program, also known as "Community Care," helps people who are unable to pay for their medical care. You may be able to get financial assistance (help) if you have a tough time paying for care at UW Health, regardless of having insurance or not.

How does Community Care work?

Financial assistance is based on a slide scale and looks at total household (family) income compared to the Federal Poverty Guidelines (FPG). Please read the full policy for more details.

- If you and/or your family's combined income is at or below 300% of the FPG, you may not have to pay for the care you receive at UW Health.
- If you fall between 300% and 500%, you may get a discount for your care. No one who qualifies for financial assistance will be charged more for emergency or other needed care than those with insurance.

Family Size	300% FPG	350% FPG	400% FPG	500% FPG
1	36,420	42,490	48,560	60,700
2	49,380	57,610	65,840	82,300
3	62,340	72,730	83,120	103,900
4	75,300	87,850	100,400	125,500
5	88,260	102,970	117,680	147,100
6	101,220	118,090	134,960	168,700
7	114,180	133,210	152,240	190,300
8	127,140	148,330	169,520	211,900

What services are covered?

The Financial Assistance Policy applies to emergency and other medically necessary care. These terms are defined in the policy. Elective services are excluded.

How do I apply?

To apply for Community Care, you will need to complete a UW Health Financial Statement and provide supporting documentation as described in the Financial Assistance Policy and the Financial Statement.

How will I know if I qualify?

When your completed UW Health Financial Statement has been reviewed, you will receive a letter notifying you if you qualify for the program and if your balance has been reduced. Each visit may be reviewed separately. If you do not qualify for Community Care, you may qualify for other assistance.

How do I get help completing a Financial Statement?

To receive help completing a financial statement, contact a Financial Counselor at 877-278-6437 to schedule an appointment, or visit:

1 S. Park Clinic
1 South Park Street
Madison, WI 53715

University Hospital
600 Highland Ave
Madison, WI 53792

UW Health Administrative Office Building
7974 UW Health Court
Middleton, WI 53562

Contact information

Phone: (877) 278-6437

Email: communitycare@uwhealth.org

Website: uwhealth.org/communitycare

Mail: UW Health – Community Care
Administrative Office Building
7974 UW Health Court Middleton, WI 53562

Language Assistance

Translations of the Financial Assistance Policy, the Financial Statement and this plain language summary are available in Spanish upon request. Language assistance services are also available free of charge by calling (608) 262-9000. UW Health complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Atención: Si usted habla Español, tenemos disponible para usted servicios de asistencia de idioma gratuitos. Llame al (608) 262-9000. UW Health cumple con todas las leyes federales de derechos civiles aplicables y no discrimina en base a raza, color, nacionalidad u origen, edad, discapacidad o género.

CEEB TOOM: Yog hais tias koj hais lus Hmoob, kev pab cuam hom lus, dawb, muaj pab rau koj. Hu (608) 262-9000. UW Health muaj feem xyuam txog ntawm pej xeem txoj cai tsoom fvw teb chaws thiab tsis cais ib haiv neeg twg, xim, keeb kwm teb chaws, hnuv nyoog, mob xiam oob qhab los yog poj niam lossis yog txiv neej.