

# Performance Year 4: 2020

## Measures

### Quality Performance Results

Domain	ACO Measure #	Measure Title	ACO Performance Rate	Mean Performance Rates for all NGACOs
Patient/Caregiver Experience  **ACOs were not required to field a CAHPS survey due to the Public Health Emergency and will receive full credit for all 10 CAHPS measures**	ACO-1	CAHPS: Getting Timely Care, Appointments, and Information	NA	NA
	ACO-2	CAHPS: How Well Your Providers Communicate	NA	NA
	ACO-3	CAHPS: Patients' Rating of Provider	NA	NA
	ACO-4	CAHPS: Access to Specialists	NA	NA
	ACO-5	CAHPS: Health Promotion and Education	NA	NA
	ACO-6	CAHPS: Shared Decision Making	NA	NA
	ACO-7	CAHPS: Health Status/Functional Status	NA	NA
	ACO-34	CAHPS: Stewardship of Patient Resources	NA	NA
	ACO-45	CAHPS: Courteous and Helpful Office Staff	NA	NA
ACO-46	CAHPS: Care Coordination	NA	NA	
Care Coordination/Patient Safety	ACO-8	Risk Standardized, All Condition Readmission	14.95	15.07
	ACO-38	All-Cause Unplanned Admissions for Patients with Multiple Chronic Conditions	47.80	49.39
	ACO-43	Ambulatory Sensitive Condition Acute Composite (AHRQ* Prevention Quality Indicator (PQI#91))	0.66	0.95
	ACO-13	Falls: Screening for Future Fall Risk	93.24	85.00

Preventive Health	ACO - 14	Preventive Care and Screening: Influenza Immunization	95.88	76.03
	ACO-17	Preventive Care and Screening: Tobacco Use: Screening and Cessation Intervention	93.48	81.53
	ACO-18	Preventive Care and Screening: Screening for Clinical Depression and Follow-up Plan	74.92	71.42
	ACO-19	Colorectal Cancer Screening	86.51	72.62
	ACO-20	Breast Cancer Screening	78.27	74.08
	ACO-42	Statin Therapy for the Prevention and Treatment of Cardiovascular Disease	93.25	83.27
At-Risk Population	ACO-40	Depression Remission at Twelve Months	7.21	13.88
	ACO-27	Diabetes Mellitus: Hemoglobin A1c Poor Control	11.11	14.67
	ACO-28	Hypertension (HTN): Controlling High Blood Pressure	78.97	72.88