UW HEALTH JOB DESCRIPTION

Radiology Tech Assistant

<table>
<thead>
<tr>
<th>Job Code: 500020</th>
<th>FLSA Status: Non-Exempt</th>
<th>Mgt. Approval: G. Greenwood/C. Hassemer</th>
<th>Date: 3-17</th>
</tr>
</thead>
<tbody>
<tr>
<td>Department: Radiology</td>
<td>HR Approval: CMW</td>
<td>Date: 3-17</td>
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JOB SUMMARY

The Radiology Technologist Assistant performs a wide variety of routine duties including clerical, technical and patient related functions. The Technologist Assistant is responsible for assisting members of the patient care team and providing a broad range of health care services such as: patient check-in, exam review, preparation for the visit, patient education, assistance with exams and procedures, and patient transporting. The incumbent works under the supervision of the Radiology Supervisor and/or Manager. The Radiology Technologist Assistant is trained to use a wide variety of radiographic equipment, computers, and software.

The Radiology Technologist Assistant may be assigned to work in a variety of imaging sections, assist multiple radiology modalities and/or clinical services per operational needs. The incumbent must be able to resolve conflict and endure the pressures associated with a constantly changing work environment.

The incumbent assists with exams on adults, geriatric patients, adolescents, and pediatric age groups and performs patient assessment within the scope of practice. The exams may be performed in the various Radiology Imaging sections and at a variety of clinical sites.

MAJOR RESPONSIBILITIES

Patient Care
- The Radiology Technologist Assistant is competent in assisting with imaging exams. S/He assists with diagnostic exams, performs clerical duties including record keeping, and maintains high quality services.

Analysis and Communication
- Communicates effectively with patients/families and all care providers.
- Interacts with staff and co-workers in a manner that promotes positive working relationships.
- Checks the order for complete information and appropriateness criteria.
- Schedules exams as needed.
- Obtains sufficient information to determine whether the procedure should be performed immediately or within a specific timeframe.
- Adheres to established section and organizational protocols, QA guidelines, and regulatory requirements.
- Assist with coordinating work assignments to ensure a smooth workflow.

Imaging Exams
- Sets up the imaging room to coincide with the examination being performed to include the use of proper isolation precautions when needed.
- Verifies two patient identifiers.
- Provide quality customer service, explains all studies to patient in a clear manner, and provide information and resources to patient and family.
- Safely transfers patient to and from carts, beds and wheelchairs utilizing multiple lifting devices.
- Positions the patient, ensuring patient comfort and modesty.

Responsibilities Supporting Patient Care
- Exhibits caring attitude when relating to patients.
- Engages in professional and ethical conduct.
- Maintains a clean, orderly, well-stocked room.
- Accurately records patient exams and follow proper billing procedures.
- Rotate within departments and clinics for proper coverage.
- Notifies appropriate staff when equipment malfunctions.
- Knowledge of reporting system if/when assigned to Mammography.

Other
- Other duties as assigned.
- Maintains licensure, certifications and ongoing CEUs for professional development on a timely basis.

ALL DUTIES AND REQUIREMENTS MUST BE PERFORMED CONSISTENT WITH THE UW HEALTH PERFORMANCE STANDARDS.

JOB REQUIREMENTS

<table>
<thead>
<tr>
<th>Education</th>
<th>Minimum</th>
<th>High school diploma or equivalent</th>
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<table>
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<tr>
<th>Preferred</th>
<th>Minimum</th>
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<tr>
<td><strong>Work Experience</strong></td>
<td><strong>Licenses &amp; Certifications</strong></td>
</tr>
<tr>
<td>Preferred</td>
<td>Minimum</td>
</tr>
<tr>
<td>Associate’s degree in relevant field</td>
<td>Prior experience in healthcare or customer service.</td>
</tr>
<tr>
<td>One (1) year relevant experience</td>
<td>CPR certification required within 3 months of hire</td>
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</tbody>
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### Work Experience

- **Minimum** Prior experience in healthcare or customer service.
- **Preferred** One (1) year relevant experience

### Licenses & Certifications

- **Minimum** CPR certification required within 3 months of hire
- **Preferred**

### Required Skills, Knowledge, and Abilities

- Knowledge of basic anatomy preferred.
- Basic knowledge of sterile techniques, universal precautions, OSHA standards and personal radiation protection practices preferred.
- Strong customer service and verbal/written communication skills.
- Self-motivated & directed with regard to an increasing level of understanding and knowledge.
- Ability to handle multiple tasks/projects and meets objectives and deadlines.
- Effective oral and written professional communication skills.
- Ability to demonstrate ethical and professional behaviors at all times.
- Ability to maintain patient confidentiality and privacy.
- Ability to comply with all HIPAA requirements.
- Ability to use initiative and independent judgment.
- Ability to work independently.
- Ability to work with others to attain common goals.
- Excellent interpersonal skills with the ability to interact effectively with patients, families, healthcare professionals and external vendors.
- Capable of demonstrating flexibility with demands of external/internal customers placed on operating functions of the department.
- Basic computer skills.
- Physical ability to lift and position patients and assist with patient transfers utilizing beds or stretchers.
- Understands/Demonstrates the UW Health mission, vision and values throughout job performance.
- Ability to work overtime as needed.

### AGE SPECIFIC COMPETENCY (Clinical jobs only)

Identify age-specific competencies for direct and indirect patient care providers who regularly assess, manage and treat patients.

**Instructions:** Indicate the age groups of patients served either by direct or indirect patient care by checking the appropriate boxes below. Next,

- **x** Infants (Birth – 11 months)
- **x** Toddlers (1 – 3 years)
- **x** Preschool (4 – 5 years)
- **x** School Age (6 – 12 years)
- **x** Adolescent (13 – 19 years)
- **x** Young Adult (20 – 40 years)
- **x** Middle Adult (41 – 65 years)
- **x** Older Adult (Over 65 years)

### JOB FUNCTIONS

Review the employee’s job description and identify each essential function that is performed differently based on the age group of the patient.

### PHYSICAL REQUIREMENTS

Indicate the appropriate physical requirements of this job in the course of a shift. *Note: reasonable accommodations may be made available for individuals with disabilities to perform the essential functions of this position.*

<table>
<thead>
<tr>
<th>Physical Demand Level</th>
<th>Occasional</th>
<th>Frequent</th>
<th>Constant</th>
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<tbody>
<tr>
<td><strong>Sedentary:</strong> Ability to lift up to 10 pounds maximum and occasionally lifting and/or carrying such articles as dockets, ledgers and small tools. Although a sedentary job is defined as one, which involves sitting, a certain amount of walking and standing is often necessary in carrying out job duties. Jobs are sedentary if walking and standing are required only occasionally and other sedentary criteria are met.</td>
<td>Up to 33% of the time</td>
<td>34%-66% of the time</td>
<td>67%-100% of the time</td>
</tr>
<tr>
<td>Up to 10#</td>
<td>Negligible</td>
<td>Negligible</td>
<td></td>
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<tr>
<td><strong>Light:</strong> Ability to lift up to 20 pounds maximum with frequent lifting and/or carrying of objects weighing up to 10 pounds. Even though the weight lifted may only be a negligible amount, a job is in this category when it requires walking or standing to a significant degree.</td>
<td>Up to 20#</td>
<td>Up to 10# or requires significant walking or standing, or requires pushing/pulling of arm/leg controls</td>
<td>Negligible or constant push/pull of items of negligible weight</td>
</tr>
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<tr>
<th>X</th>
<th>Medium: Ability to lift up to 50 pounds maximum with frequent lifting and/or carrying objects weighing up to 25 pounds.</th>
<th>20-50#</th>
<th>10-25#</th>
<th>Negligible-10#</th>
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<td></td>
<td>Heavy: Ability to lift up to 100 pounds maximum with frequent lifting and/or carrying objects weighing up to 50 pounds.</td>
<td>50-100#</td>
<td>25-50#</td>
<td>10-20#</td>
</tr>
<tr>
<td></td>
<td>Very Heavy: Ability to lift over 100 pounds with frequent lifting and/or carrying objects weighing over 50 pounds.</td>
<td>Over 100#</td>
<td>Over 50#</td>
<td>Over 20#</td>
</tr>
</tbody>
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List any other physical requirements or bona fide occupational qualifications:

- Ability to transport patients from charts, beds and wheelchairs.
- Ability to stand and walk for long periods of time.
- Ability to lift and position patients.
- Ability to transport mobile imaging equipment.

**Note:** The purpose of this document is to describe the general nature and level of work performed by personnel so classified; it is not intended to serve as an inclusive list of all responsibilities associated with this position.