

Security and Parking Information

American Family Children's Hospital is committed to excellence in pediatric patient-and family-centered care. A very important part of that excellence is our commitment to safety and security. By partnering with our healthcare team, Security, and other hospital staff, you can help us to keep American Family Children's Hospital safe and secure. Please contact us at (608) 263-7065 if you have any Security concerns.

Proper Identification

- All staff members and volunteers are required to wear a UW Health-issued photo ID badge.
- Primary visitors (typically parents) receive a UW Health Visitor ID Badge from Security. All other visitors receive a sticker after completing a brief health screening.
- If you lose your ID Badge, please contact Security at (608) 263-7065.

Patient Safety

- Do not allow anyone to take your baby anywhere without your approval and your baby's nurse knowing about it.
- Do not allow other people to follow you into the inpatient unit. If someone follows you in, please let a staff member know immediately.
- If anyone in the hospital behaves suspiciously or makes you or your baby feel uncomfortable, please ask for your baby's nurse immediately or call Security at (608) 263-7065.

Parking Information

- Primary visitors (typically parents) receive up to two free parking passes for the American Family Children's Hospital parking ramp. These passes are issued by the Parking Office on Level "E" of the parking ramp.
- All other visitors must pay for parking with cash or credit card.

Outpatient Parking

- When you bring your baby to an outpatient or clinic appointment at American Family Children's Hospital, your parking is free. Please present your parking stub to the Clinic Welcome Desk (2nd floor) or to the Guest Depot (1st floor) for validation before leaving the hospital.

Smoke, Tobacco & Weapon-Free Facility

- As a leader in healthcare, UW Hospital and Clinics, American Family Children's Hospital and all UW Health Clinic locations are committed to creating a smoke-free, tobacco-free, and weapon-free facility for all.
- Smoking is not allowed at any UW Health facility, including all parking areas.

Contact Us

- Security Services: (608) 263-7065