MyChart

Secure, online access to medical and billing information.
This instance of MyChart connects to UW Health, SwedishAmerican Health, Access Community Health Centers, and Quartz health plans

Information for Parents

MyChart for Your Child (under 18)

Dear parent or guardian,

MyChart allows you to access your child's medical information online. While you are in the hospital, **"MyChart Bedside"** shows your child's information on a tablet. At home, you can use a different version called **"MyChart"** to access information through a secure website or mobile app. Setting up MyChart while in the hospital allows you to have it ready to go when you return home.

At home, MyChart offers close communication with your child's Health Care Team. MyChart also offers secure access to test results, reminders, appointments, billing, secure messaging, and more. When you activate MyChart most information is sent to MyChart instead of by US Mail. View the MyChart FAQ.

UW Health MyChart connects to information at UW Health and partners, including: Access Community Health Centers, SwedishAmerican, and Quartz health plans. If you go to another clinic, you may wish to set up MyChart with them. You can use Google to search for MyChart at other clinics.

Requirements

- Biological and adoptive parents may have access to their children under age 18. This is called "proxy access."
- Stepparents, grandparents, and other family members cannot have access unless they are also legal guardians.
- Licensed foster parents and court appointed legal guardians may request access once more information is on file. (see below*)

* Licensed Foster Parents, Court Appointed Legal Guardians, and Activated Durable Power of Attorney for Health Care
Proxy can be set up once required information is on file with the Health Information Department. This includes guardianship information from the

Court or Activated Durable Power of Attorney documentation. Details about the required information can be found by logging into your MyChart account, clicking "Request Access to Another Account (proxy)" (upper right) and then "Request Access" at the bottom of the screen. Use the steps below to activate your own account if you do not yet have one.

Instructions for parents

Step 1: Set up your own MyChart account

If you already have a MyChart account with UW Health, please go to Step 2

Call UW Health Registration to activate your account. You will be asked to give an email to receive a secure code. Use the secure code to set up your account. In some cases, Registration staff can also set up proxy access to your child. If not, please go to Step 2.

UW Health Registration, (608) 261-1600 or (800) 303-6114, Monday - Friday, 7am to 7pm

Step 2: Request proxy access to your child

Log into your account at uwhealthmychart.org. (The request is not available on the mobile app). Click **"Request Access to Another Account (proxy)"** (upper right), and then **"Request Access"** (bottom of screen). Follow the steps online.

Requests are processed the next weekday (Monday-Friday). You will receive a MyChart message to let you know when proxy is set up.

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Forgot password?

If you have an account but need your password re-set, please call (877) 768-0732 toll free, 24x7.