

FEATURED SPEAKERS



TONY CHATMAN

The phrase "He changed my life" has become common place among those who have heard Tony Chatman's message. Having the rare gift of immediately connecting with his audience regardless of age, race, gender or socio-economic background, Tony captivates listeners and within minutes their perspective and behavior is transformed.

Upon receiving a bachelor's degree from Western Michigan University's prestigious Paper Science and Technology School, Tony worked for a number of years as a chemical engineer for a Fortune 500 company. After the completion of his first patent, he moved into the non-profit sector with the desire to make an impact on the communities around him. He served as a regional director until he ventured out as a consultant and keynote speaker.

Tony continues to leave an indelible mark on people around the world. He has given over 900 speeches and workshops to diverse audiences ranging from 10 to over 5000. He has also personally coached, trained and counseled hundreds of individuals.

With the ability to inspire people to accomplish tangible results in their leadership, team-building, conflict resolution, customer service, and sales abilities, Tony is an ideal choice for any audience. He uses humor, parables and personal stories, along with business theory, behavioral science and years of counseling experience to provide audiences and businesses with an unforgettable experience.



MICHELLE POST, MA, LMFT

Michelle Post, a licensed Marriage and Family Therapist in California, is in private practice in West Los Angeles. She specializes in providing support to grieving children, teens and adults.

Michelle's work includes:

- Clinical Aftercare Specialist for OneLegacy, the largest Donate Life Organization in the nation
- Faculty trainer for CMI & the American Academy of Bereavement, the Grief Specialist Consultant to "Be The Miracle," a multimedia project for teens who have experienced a death of someone close
- Memberships:
 - Board of Directors for the National Alliance for Grieving Children (NAGC)
 - Vice President of Clinical Affairs for The Gary A. Garcia Foundation, a start-up grief support center in downtown Los Angeles
 - Past Director of Child and Adolescent Programs for a grief support center in Los Angeles

Michelle speaks and holds training sessions on an international basis on the topic of children and teen grief, trauma, death notification, stress management and self-care. She received her B.A. in Psychology from UCLA, and her M.A. from Phillips Graduate Institute. She has authored several publications, presentations and training tools for parents and professionals. Her session *Creative Healing: Scrapbooks and Healing from Loss* has been shared at various sites since May, 2003. Michelle is honored to be mentored by J. William Worden, Ph.D. and is a member of his group of Southern California Bereavement Specialists.



LIZ ALLEN, MS, OTR, NACC

Liz Allen has worked in the healthcare field since 1968, serving both caregivers and patients with life-threatening illness. Her work as a Chaplain includes many years of service with transplant patients at University of Wisconsin Hospital and Clinics (UWHC). Ms. Allen currently works as a Chaplain at the emergency department, and on the burn and trauma units, at UWHC. Her interests include understanding and treating issues related to stress and illness, and providing staff renewal and well-being education and inspiration. Since 1989, Ms. Allen has led many three-day courses for caregivers on the topic of preventing burnout. Ms. Allen earned her BS in Occupational Therapy in 1966, a MS in Education: Curriculum and Instruction in 1978 and a Pastoral Care certification in 1997.



DOTTIE THE DOT

Dottie the Dot, Wisconsin's organ, tissue and eye donation mascot, began her work in August of 2008. With a mission to increase the number of Wisconsin residents who declare their wish to be a donor, Dottie tours the state, appearing at both private and public events. In the first four months at work, more than 100,000 people have been introduced to Dottie, her Facebook page is quickly becoming the place to make friends and support organ, tissue and eye donation. Volunteer Dottie mascots and escorts attend events, share information about donation and distribute flyers. They share the *Got your Dot?* message to raise awareness of the importance of organ donation and to improve donation rates in Wisconsin. Created and supported by UW Health, Dottie is funded by WPS Insurance. People who are interested in volunteering to be either a Dottie mascot or escort or who would like to request a Dottie appearance can send an email to dottiedot@uwhealth.org. More information about Dottie, including her schedule of events and photos from past events, is available at uwhealth.org/dottiedot.



UW HEALTH OPO TEAM

- | | |
|---|--|
| Susan Allen, Hospital Services Supervisor | Robert Kerns, NREMT-P, CPTC, In-House Coordinator |
| James Anderson, ST, Recovery Coordinator | Alex Krichevsky, Recovery Coordinator |
| Michael Anderson, PA-C, Surgical Recovery Manager | Roni Lawrence, RN, BSN, CPTC, Clinical Manager |
| Paul Bahr, Senior Programmer Analyst | Heather Lindner, RN, MSN, Procurement Coordinator |
| Matt Bock, CST, Recovery Coordinator | Cindy Meinholz, Hospital Services Specialist |
| Pamela Chambers, RN, BSN, Procurement Coordinator | Christine Monahan, LCSW, Donor Family Services Coordinator |
| Eric Cherney, Quality Improvement Analyst | Mary Nachreiner, Community/Family Services |
| Tracie Cook, Hospital Services Specialist | Nikole Niedlinger, MD, Clinical Instructor of Surgery |
| Tony D'Alessandro, MD, Medical Director | Sara O'Loughlin, Admin Director, UW Transplant |
| Jay Deppe, EMT-P, Procurement Coordinator | Kathy Schultz, Marketing & Public Affairs |
| Jill Ellefson, Executive Director | Trey Schwab, Outreach Coordinator |
| Mia Fletcher, NREMT-P, Procurement Coordinator | Bill Snyder, RN, BSN, CPTC, Senior Procurement Coordinator |
| Carmen Foster, Sr. Administrative Sec. | Nick Sodemann, Hospital Services Specialist |
| Ryan Gagner, NREMT-P, Procurement Coordinator | Carrie Sparks, Data Coordinator |
| Gina Glinski, Hospital Services Specialist | Laura Stacie, RN, BSN, Procurement Coordinator |
| Bridget Gregory, Hospital Services Specialist | Dina Steinberger, PA-C, Donation Services Manager |
| Sue Hamilton, RN, ADN, Hospital Services Specialist | Kurt Unterholzner, RT, Procurement Coordinator |
| Paul Hirner, Administrative Secretary | |

Photo above: Members of the UW Health OPO team, Governor and Mrs. Doyle and Donna Katen-Bahensky, UWHC CEO.

CO-SPONSORED BY:



and University of Wisconsin Hospital and Clinics Department of Education and Development for Nursing & Patient Care Services

THE POWER OF ONE

Douglas T. Miller Symposium on Organ Donation and Transplantation

April 23-24, 2009

*"One step must start
each journey"*
—anonymous



The Twelfth

DOUGLAS T. MILLER SYMPOSIUM



Doug Miller was a transplant coordinator at University of Wisconsin Hospital and Clinics for eight years until he passed away in 1985. Doug developed chronic kidney failure as a teenager and began dialysis in 1967. A few years later he was one of the earliest recipients of a kidney transplant.

Doug's direct knowledge of kidney disease and transplantation allowed him to develop a special relationship with transplant patients and their families. He worked tirelessly as coordinator of the organ transplant program and was particularly effective in sensitizing health care professionals throughout Wisconsin and the Midwest to the critical need for organ donation. In honor of his dedication, and to continue our commitment to this life-saving work, the twelfth Douglas T. Miller Symposium is, as always, dedicated to Doug.

OBJECTIVES

Attendees will:

- Learn techniques to assist families through their grief process
- Learn national best practices related to increasing organ donation
- Participate in breakout sessions designed for smaller, more specific audiences
- Interact with donor families and transplant recipients
- Network with professionals in the fields of critical care medicine and organ donation and transplantation
- Experience and develop new ways to motivate and recognize yourself and others

WHO SHOULD ATTEND

This symposium is designed for health care providers who are involved in the organ donation process. Typically this includes health care professionals in the following departments: ICU, CCU, ER, OR, pastoral care and social work. The symposium will also be valuable for physicians, nurse managers, administrators and coroners.

REGISTRATION

The process is simple!

- 1) Go to: www.uwhcopo.org
- 2) Click on "Register for Douglas T. Miller Symposium 2009"
- 3) Enter the following password (all one word): powerofone
- 4) Complete all fields on the registration form, including lodging and roommate information
- 5) Click on "submit" and watch for your confirmation to arrive shortly via the e-mail address you provide

SERVICES

The University of Wisconsin provides equal opportunities in employment and programming, including Title IX requirements. The University of Wisconsin Hospital and Clinics and University of Wisconsin School of Medicine and Public Health fully comply with the legal requirements of the ADA and the rules and regulations thereof. If any participant in this educational activity is in need of accommodations, please notify Gina Glinski to receive service. Please call (608) 890-7603.

LODGING

A block of rooms has been reserved at the Chula Vista Resort. There is no charge for the room the night of April 23. Participants are responsible for room service, telephone calls and any additional expenses not related to the cost of the room. If participants wish to stay additional nights, they will be responsible for the costs. Please complete the lodging section on the on-line registration form to arrange for your accommodations.

CONTACT

For information or cancellation:

Gina Glinski
Phone: (608) 890-7603
Fax: (608) 890-9988
E-mail: gglinski@uwhealth.org

UW HEALTH SPEAKERS

Liz Allen, Chaplain

Niito De Oliveira, MD, Director, Lung Transplant

Robert Kerns, OPO

Lee Faucher, MD, Director of Trauma

Roni Lawrence, OPO

Keith Meyer, MD, Medical Director, Lung Transplant

Trey Schwab, OPO

Bill Snyder, OPO

Laura Stacie, OPO

Kelli West, Living Donation Outreach Educator

GUEST SPEAKERS

Tony Chatman, Keynote speaker

Sharon Christensen, Lion's Eye Bank of Wisconsin

Rene Escalante, Chaplain, St. Anthony's Hospital

Libby Ferris, RN, St. Joseph's Hospital, Marshfield

Donna Frett, Recipient

Rebecca Hilson, Wisconsin Tissue Bank

Peggy Irwin, Musculoskeletal Transplant Foundation

Amy Kroos, Supportive/Palliative Care, St. Anthony's Hospital

Michelle Post, Featured speaker

Jeanette Potts, RTI Donor Services

Mary Jo Rozmenoski, Donor mom

Scott Sabo, American Tissue Services Foundation

PLANNING COMMITTEE

Sue Hamilton, RN, ADN, Hospital Services Specialist (Co-Chair)

Cindy Meinholz, Hospital Services Specialist (Co-Chair)

Susan Allen, Hospital Services Supervisor

James Anderson, ST, Recovery Coordinator (Producer)

Pamela Chambers, RN, BSN Procurement Coordinator (Producer)

Tracie Cook, Hospital Services Specialist

Jill Ellefson, Executive Director

Gina Glinski, Hospital Services Specialist

Bridget Gregory, Hospital Services Specialist

Robert Kerns, NREMT-P, CPTC In-House Coordinator (Producer)

Roni Lawrence, RN, BSN, CPTC, Clinical Manager

Patricia Lukas, RN, MSN, MHA, Nursing Education

Heidi Miller, Program Assistant, Nursing Education

Christine Monahan, LCSW, Donor Family Services Coordinator (Producer)

Mary Nachreiner, Community and Family Services

Kathy Schultz, Senior Marketing and Public Relations Consultant

Trey Schwab, Outreach Coordinator

Nick Sodemann, Hospital Services Specialist

Carrie Sparks, Data Coordinator

Dina Steinberger, PA-C, Donation Services Manager

Kurt Unterholzner, RT, Procurement Coordinator (Producer)

SCHEDULE

WEDNESDAY, APRIL 22

6-8 pm Early registration

THURSDAY, APRIL 23

7:00 am Registration Opens

8:00 am Welcome
Jill Ellefson

8:10 am Just Breathe
Facilitated by Pamela Chambers

8:45 am One Donor, Countless Roles
Facilitated by Susan Allen

9:50 am One Helping Hand
Liz Allen

10:30 am Break

10:45 am The One that Counts
Michelle Post

12:30 pm Lunch

1:30 pm The Power of ONE
Tony Chatman, Keynote Speaker

3:00 pm Break

3:20 pm Breakout sessions:

1) Grief: A hands-on workshop
Michelle Post

2) DCD: Supporting patients and families during end-of-life care in the OR,
Facilitated by James Anderson

3) The Gifts of Strength, Sight and Healing: A discussion on tissue and eye donation,
Facilitated by Bridget Gregory and Nick Sodeman

4) Living Donor Program
Kelli West

5) OPO Coordinator Perspective: One step at a time
Laura Stacie

4:20 Adjourn

6:30 pm Dinner

8:00 pm Dance: Music provided by *Boogie and the Yoyoz*

FRIDAY, APRIL 24

Note: Please check-out of your room prior to the morning session

7:30 am Continental Breakfast

7:30 am Registration (Friday-only participants)

8:00 am Welcome
Tony D'Alessandro, MD

8:10 am One Walk Together: A donor family and recipient experience
Mary Jo Rozmenoski and Donna Frett

8:40 am One Day at a Time: A recipient's journey from referral to transplant.
Facilitated by Roni Lawrence

9:30 am Choose your Journey: A collaborative-style session
Facilitated by Dina Steinberger

10:30 am Break

10:45 am Breakout sessions:

1) Liaisons United: The power of people
Facilitated by:
Tracie Cook

2) Donor Management
Roni Lawrence

3) Donation 101: Clinical triggers, brain death vs. DCD
Bill Snyder

4) Volunteer Training: Drivers Ed
Trey Schwab

5) Donation and the ED: Case studies,
Facilitated by Robert Kerns

Lunch

One Champion, Many Lives: Recognizing the stars among us
Guest Moderator

Closing remarks, evaluations