

CLIP OUT FORM:

Please complete the form below, cut on the dotted line and send to: UW Hospital and Clinics, Patient Relations, 600 Highland Ave., G7/210, Madison, WI 53972.

Yes, I am interested in being a member of the (please select one):

- UW Hospital and Clinics Adult Patient and Family Advisory Council (A-PFAC)
- American Family Children's Hospital Patient and Family Advisory Council (CH-PFAC). Please list your child's name here _____

Name: _____

Address: _____

City/State: _____

Zip: _____

Daytime phone: () _____

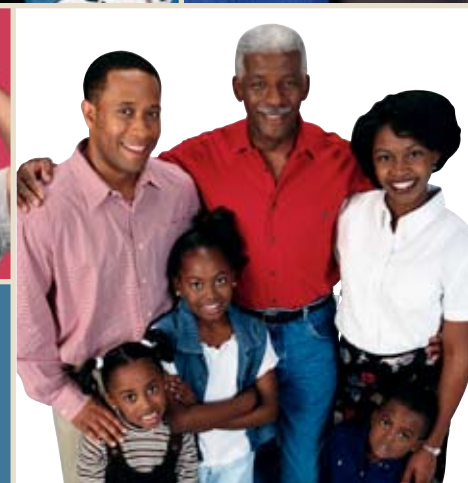
Evening phone: () _____

E-mail: _____

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PR13851-1107P



A guide to the **Patient and Family Advisory Councils**

of UW Hospital and Clinics and
American Family Children's Hospital

Help us help others.



Q: What are the Patient and Family Advisory Councils?

A: The Patient and Family Advisory Councils represent a more formal way to involve patients and family members in our continuous commitment to improve the quality of care we provide at UW Hospital and Clinics (UWHC) and American Family Children's Hospital (AFCH). We have two active advisory councils:

- The UWHC Patient and Family Advisory Council focuses on care of **adult** patients.
- The AFCH Patient and Family Advisory Council focuses on the care of **pediatric** patients.

Q: What is the primary goal of these Advisory Councils?

A: To improve the quality of care and service for our patients. We use the constructive input that only patients and family members can provide to help future patients experience even higher levels of satisfaction.

Q: Can I join one of these Advisory Councils?

A: We are currently looking for people who would be interested in serving on either the adult or children's hospital councils. Ideal candidates are those who can provide insight and constructive feedback that will help our hospital improve the quality of care we provide to patients and family members. Those who join the Advisory Councils will undergo an application process that is required of all Advisory Council volunteers.

Q: Who is on the Advisory Councils?

A: The Advisory Councils are comprised of patients, families, primary support persons and staff. Each council includes staff members from UW Hospital and Clinics and American Family Children's Hospital to support the group's mission.

Q: What are the meeting obligations?

- A:** Advisory council members are asked to attend all scheduled meetings as established by each advisory council. Please keep in mind that some of the activities may require a greater time commitment.
- A:** Because space is limited on each Patient and Family Advisory Council, it is possible that not all applicants will be able to serve. All applications will be kept on file as future openings occur.

Q: Who can I contact if I have questions?

A: For the UWHC Adult Patient and Family Advisory Council, please contact Patient Relations, at **(608) 263-8009**.

For the AFCH Patient and Family Advisory Council, please contact Patient and Family Services, at **(608) 890-7888**.

Q: How do I apply to join one of the Advisory Councils?

A: Simply complete the cut-out form on the back of this brochure and return it as directed. We will follow up with a phone call for more information.

