Welcome, and thank you for allowing us to participate in the care of your child. Our goal is to provide the best care possible to your child while answering questions you may have as parents or caregivers. Your pediatric urology team consists of pediatric urologists and pediatric nurse practitioners, supported by a team of highly qualified registered nurses, medical assistants and reception staff. Each member of our team will provide compassionate and individualized care to your child.

We work closely with your child’s primary care provider. After each visit, we send a letter updating them of your child’s condition, the recent visit, our recommendations and the plan of care developed with your input.

If we are seeing your child for urinary tract infections, please contact your primary care provider with any signs or symptoms of infection. Their office will evaluate, collect a urine specimen if appropriate and determine treatment. Please call our office at (608) 263-6420 to let us know that your child has been treated by your primary care provider.

AMERICAN FAMILY CHILDREN’S HOSPITAL

Our staff is based in the American Family Children’s Hospital (AFCH), a state-of-the-art children’s medical and surgical center connected to UW Hospital and Clinics. Located at 1675 Highland Avenue in Madison, the American Family Children’s Hospital offers the friendliness of a freestanding pediatric hospital backed by the sophisticated services and diagnostic and therapeutic resources of a major academic medical center.

PREPARING FOR YOUR VISIT

To make your visit more efficient please make sure the following items are sent to our office before your appointment:

- X-Ray films or Radiology CD’s from outside institutions
- Pertinent medical records from your local provider
- Recent laboratory results
- A list of your child’s current medications
- Any necessary insurance referral information

This information may be faxed to Health Information Management (HIM) at 608-662-2465 attention: UW Health Pediatric Urology. You will receive a telephone call reminding you of the date and time of your appointment. Please visit uwhealth.org/kidsmap for a map and directions.

YOUR CLINIC VISIT

- Patients being seen at the American Family Children’s Hospital must register on the 2nd floor in Outpatient Registration. Please plan to arrive 15 minutes prior to your scheduled appointment time to allow for this.
- If you arrive more than 15 minutes late for your appointment, you may be asked to reschedule.
- Your child may need to give a urine sample.
- A medical assistant will check in your child. After obtaining your child’s, weight, pulse and blood pressure your family will be taken to an examination room.
- A thorough health history will be obtained by your provider.
- After reviewing the available information, the provider will examine your child, discuss the evaluation and answer any questions.
- Sometimes a child requires more specialized testing. These tests will be explained and scheduled for you prior to leaving clinic.

—Continued on back
TEST RESULTS
If your child had testing done during their visit, we will contact you with any abnormal results, typically within 2 to 3 days. All radiology results will be reviewed with you at your child’s next visit.

EDUCATION
The pediatric urology team aims to provide comprehensive education regarding patient diagnosis and care. It is vital that families feel comfortable with the care of their child before leaving the clinic. Please ask for handouts and additional information related to your child’s condition. Always feel free to call with questions or concerns.

PRESCRIPTION REFILLS
Before you run out of a prescribed medication, you may renew as follows:

- Call your pharmacy and they will contact the pediatric urology office for you. **Please contact your pharmacy at least 48 hours before the medication runs out.**
- Ask your provider during the appointment.

QUESTIONS
If questions or concerns arise before your next visit, please call us at (608) 263-6420. Our staff is available Monday through Friday between the hours of 8 a.m. and 4:30 p.m. All calls received before 4 p.m. will be returned the same business day. All calls received after 4 p.m. will be returned the next business day. If you need to reach us after hours, on a weekend or holiday, please call the paging operator at (608) 262-2122 and ask for the Urology Resident to be paged.

APPONIMENTS AND CONTACT INFORMATION
To guarantee we meet your scheduling needs in a timely manner, please schedule your next appointment before leaving today. **If you need to cancel an appointment please call us at least 24 hours in advance so we can accommodate the needs of other patients and their families.**

Please contact our registration department at (608) 261-1600 or (800) 303-6114 with any change in address or insurance coverage. Contacting our registration department before the appointment can help you avoid delays.

**Clinic appointments and nursing/medical staff:** (608) 263-6420

**FAX number for medical information/lab results:** (608) 662-2465

**After hours or weekend emergencies:** (608) 262-2122 (Ask for the urology resident on call)

THANK YOU
Once again thank you for allowing us to care for your child and we look forward to getting to know your child and family.
Pediatric Urology Team

“Meet” your child’s provider before your appointment.

By going online to uwhealthkids.org/findadoctor, you can search for your provider’s biography page and view a short video in which they discuss their approach to pediatric care.

Alison C. Keenan, MD

Dr. Keenan earned her medical degree from the University of North Carolina School of Medicine, Chapel Hill, NC. She completed her urology residency at Indiana University Medical Center, Indianapolis, IN and completed her pediatric fellowship at Riley Hospital for Children, Indianapolis, IN. Her clinical interests include minimally invasive surgery, minimally invasive robotic urologic surgery, nephrolithiasis (kidney stones) disease, vesicoureteral reflux and hydronephrosis.

Clinic Locations:
• American Family Children’s Hospital: (608) 263-6420
• UW Health East Clinic: (608) 263-6420
• UW Health 1 S. Park Clinic, Madison: (608) 287-2900

Patrick H. McKenna, MD, FACS, FAAP

Dr. Patrick McKenna, Chief of Pediatric Urology, earned his medical degree from George Washington University, Washington, D.C. He completed his urology residencies at Naval Medical Center, Portsmouth, VA and Eastern Virginia Medical School, Norfolk, VA. He completed his pediatric urology fellowship at The Hospital for Sick Children, Toronto, Ontario, Canada. Dr. McKenna is board certified in urology and pediatric urology. Dr. McKenna’s special interests are complicated urologic reconstruction, Wilms’s Tumor, antenatally detected urologic problems, disorders of sexual development and minimally-invasive treatments. His innovative use of computer games and conservative, noninvasive approach to managing pediatric urinary incontinence and urinary tract infections have been widely adopted nationwide.

Clinic Locations:
• American Family Children’s Hospital: (608) 263-6420

Ruthie R. Su, MD

Dr. Su earned her medical degree from Mount Sinai School of Medicine, New York, NY and completed her urology residency at the University of Pittsburgh Medical Center, Pittsburgh, PA. She completed her pediatric urology fellowship at Children’s Hospital and Regional Medical Center, Seattle, WA. Her clinical interests include minimally invasive (robotic) urologic surgery, myelomeningocele (spina bifida), bladder reconstruction, and disorders of sexual development (DSD).

Clinic Locations:
• American Family Children’s Hospital: (608) 263-6420
• UW Health East Clinic, Madison: (608) 263-6420

Sarah Brunker, RN, MSN, APNP

Sarah Brunker graduated from Viterbo University, La Crosse, WI and completed her Master’s in Nursing from Concordia University, Mequon, WI. Her areas of focus include the acute and chronic management of many pediatric urologic conditions, including kidney stone disease management, voiding dysfunction, prenatal hydronephrosis, post-natal management, urinary incontinence, recurrent urinary tract infections and structural abnormalities of kidneys and bladder.

Clinic Locations:
• American Family Children’s Hospital: (608) 263-6420
• UW Health East Clinic, Madison: (608) 263-6420
Ann Byrne, RN, CPNP
Ann earned her diploma in nursing from Mercy Medical Center, Oshkosh, WI and her undergraduate degree from Marion College, Fond du Lac, WI. Her master's degree is from the University of Wisconsin-Madison. Ann’s focus includes the acute and chronic management of many pediatric urological conditions including voiding dysfunction, long term neurogenic bladder and bowel management, urinary incontinence, recurrent urinary tract infections and abnormalities of the kidneys and bladder.

Clinic Locations:
• American Family Children’s Hospital: (608) 263-6420
• UW Health East Clinic, Madison: (608) 263-6420

Tricia Thaker, RN, MS, APNP
Tricia earned both her undergraduate and graduate training at the University of Wisconsin-Madison. Tricia’s areas of focus include the acute and chronic management of many pediatric urologic conditions including voiding dysfunction, complex urologic reconstruction, antenatal hydronephrosis, post-natal management, urinary incontinence, recurrent urinary tract infections and structural abnormalities of the kidneys and bladder.

Clinic Locations:
• American Family Children’s Hospital: (608) 263-6420
• UW Health East Clinic, Madison: (608) 263-6420

OTHER MEMBERS OF THE TEAM

Nursing: The Nurse Clinician works as a key member of your child’s healthcare team to identify the child’s medical needs and help develop an appropriate treatment plan. Our pediatric nursing staff brings the special skills and understanding required to care for children of all ages, as well as their parents and other family members.

Nutrition and Health Education: Our Nutrition and Health Education staff includes Registered Dieticians who provide medical nutrition therapy, consisting of a nutrition assessment, goal setting and development of a nutrition care plan.

Social Work: In addition to comprehensive medical care, American Family Children’s Hospital offers the skills of Social Workers. Our social workers work across medical disciplines and are available to help the stresses associated with illnesses and their impact on everyday life in areas such as advocating for patients and families, information on community resources, counseling with emotional and psychological distress, leading support groups, negotiating the health care system and understanding treatment options.

UW HEALTH PEDIATRIC UROLOGY CLINIC LOCATIONS

American Family Children’s Hospital
1675 Highland Ave.
Madison, WI 53792
(608) 263-6420

UW Health East Clinic
5249 E. Terrace Dr.
Madison, WI 53718
(608) 263-6420

UW Health 1 South Park
1 S. Park St.
Madison, WI 53715
(608) 287-2900